

XRN5564 Gemini Sustain Plus

April 2025	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
RAG Status			
Status Justification			
Schedule	<p>The Gemini Sustain Plus Programme successfully implemented the upgraded system on 23rd March. The Programme is currently in the 3rd week of Hypercare and will continue in the Early Life Support (ELS) phase until the end of June. The programme team will continue to troubleshoot and manage tickets throughout the ELS phase.</p> <p>During the first week of Hypercare, 443 tickets have been raised. These are being responded to quickly and resolved within SLA.</p> <p>Some of the key issues we have seen since implementation are below</p>		
	Issue	Description	ETA
	RND File	File not processed since go-live	26/03
	General API/Access Issues	Expected miscellaneous issues on initial business working day	TBC
	OTC Trades	Internal server error	18:00
	Closure of Service Now Incidents and ADO cards	Service Now Cases are being closed, but incidents and ADO cards remain open	28/03
	G2M File	Integration of data to MIPI	28/03
	MIPI - Exit Capacity Availability report	Found discrepancy between MIPI report	28/03
	ViewShippertrades API Issue	Under certain condition the API will return a response relating to a different BA code , this impact 0.7% of the API calls	28/03
	Capacity Trades posted after midnight	Within Day gas issue when placed post midnight	25/03