

DSC Change Completion Report (CCR)



Change Title	REC67 Adhoc Delivery
Change reference number (XRN)	5567
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Target Change Management Committee date	10 th April 2024
Date of Solution Implementation	9 th December 2023

Section 1: Overview of Change Delivery

As part of REC67 the below changes were delivered:

XRN	Title	Type	Description	Link to Change Proposal	Impacts
5567	Implementation of Re-send functionality for messages from CSS to GRDA	Non Regulatory	<p>Introduction of resend functionality to the CSS messages, for which the SecuredActive message has not been received. This will be communicated to CSS over a new interface Status Refresh. Based on this CSS will send the notification using one of the existing event Types messages for registration.</p> <p>This change will also introduce the Refresh functionality to validate the shipper/supplier information between UKlink and CSS system.</p>	<p>https://www.xoserve.com/change/customer-change-register/xrn-5567-implementation-of-resend-functionality-for-messages-from-css-to-grda-recp-r0067/</p> <p>https://recportal.co.uk/group/guest/-/introduction</p>	Shippers, DNOs, IGT's, Suppliers and other recipients of messages from CSS

						-of-css-refresh-functionality?p_L_back_url=%2Fsearch%3Fq%3DR0067	
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UK Link implementation was delivered as planned on 9th December 2023, however full delivery of this change was not complete until final CSS fix was successfully deployed on 14th March 2024.

Section 2: Confirmed Funding Arrangements

Originally the Business Evaluation Report (BER) was drafted and approved prior to the conclusion of detailed design of the associated Release Scope. Proposed delivery costs were initially described within the BER on the basis of the below;

XRN Ref	BER Total For Approval	Shipper %	DN %	iGT %	NTS %	Shipper £	DN £	iGT £	NTS £
5567	£212,000	100%	0%	0%	0%	£212,000	£0	£0	£0
Total	£212,000					£212,000	£0	£0	£0

Following conclusion of detailed design and further analysis on the necessary changes that were required to successfully implement XRN5567 with both Service Providers involved, it had been clarified that the costs to deliver this change were **£164,630**, which included a Service and Operate risk margin of £28,947 and a delivery risk margin of £24,000.

In addition, an addendum was raised to provide an update to the 'End of PIS' L1 Milestone to include an additional 4 weeks from 22/12/23 – 19/01/24 and subsequent updated cost breakdown to cover additional PIS costs. These costs were covered in the already agreed delivery risk margin and the project remained within the original forecast SOW cost of **£164,630**, of which £45,827 customer contingency is to be returned.

As a result of the above a final view of costs incurred by this Release and to be drawn down specifically from the DSC General Change Budget (BP23/24) are outlined below;

XRN Ref	Originally Sanctioned BER funds Approved	Actual BER funds utilised	Shipper %	DN %	iGT %	NTS %	Shipper £	DN £	iGT £	NTS £
5567	£212,000	£118,805	100%	0%	0%	0%	£118,805	£0	£0	£0
Total	£212,000	£118,805					£118,805	£0	£0	£0

Section 3: Provide a summary of any agreed scope changes

There were no Scope changes for XRN5567.

Section 4: Detail any changes to the Xoserve Service Description

No changes made to the service description in relation to this change.

Section 5: Provide details of any revisions to the text of the UK Link Manual

No Changes made to the text of the UK Link Manual

Section 6: Lessons Learnt

Lessons learned will be concluded internally on 29th March 2024. There will be 2 further lessons learnt sessions taking place as requested with Xoserve on 4th April 2024 and with REC Technical Services on 9th April 2024 with all relevant lessons fed back into the wider Project Lessons Learned processes.

Please send completed form to: box.xoserve.portfoliooffice@xoserve.com

Document Version History

Version	Status	Date	Author(s)	Summary of Changes
0.1	Draft	22/03/24	Amanda O'Shea	Initial draft

Template Version History

Version	Status	Date	Author(s)	Summary of Changes	Approved By
2.0	Approved	17/07/18	Rebecca Perkins	Template approved at ChMC on 11 th July	Change Management Committee
3.0	Approved	19/12/18	Heather Spensley	Moved onto Xoserve's new Word template in line with new branding	Change Management Committee
3.0	Reviewed	21/03/2022	Rachel Taggart	Reviewed – no updates required	N/A
3.1	Approved	25/04/2023	Rachel Taggart	Updated with new font branding	Emma Smith