The Tide

Welcome to Xoserve's monthly Project Trident newsletter, **The Tide**, providing a summary of our progress, sharing updates and upcoming work as we work through our UK Link modernisation project together.

To ensure you can access the latest information, we are maintaining our Project Trident homepage with all the latest materials.

Trident's top three: Headlines for the month

1. **Project Trident's second Procurement Assurance Report issued**
2. **Draft Terms of Reference for the Project Trident Evolve Stage – Coming Soon**
3. **Xoserve's BP2027 Draft 2 published 13 November**

1. Project Trident's second Independent Procurement Assurance Report issued

The second Independent Project Assurance (IPA) report for Project Trident has now been shared with DSC Contract Managers and Customer Engagement Representatives. The first report was shared in May.

Produced by Project Trident's Independent Project Assurance Partner, PwC, the report covers the three-month period from June to August 2026 and focuses on RFP1, the Transformation Partner process.

As part of the process, the Project Trident team considered and accepted relevant recommendations made by PwC during the review. The main finding of the review concluded that the RFP1 evaluation outputs supported the preferred bidder outcome.

The IPA report provides an independent assurance overview of the procurement process, while protecting commercially sensitive information and maintaining fair competition.

If you have not received the report and believe you should have done so, please get in touch by emailing communications@xoserve.com.

2. Draft Terms of Reference for the Project Trident Evolve Stage forum – Coming Soon

We previously committed to sharing the draft Terms of Reference (ToR) for the Project Trident Evolve stage forum and are pleased to say this will be shared soon.

The draft ToR will be shared with Contact Managers, Engagement Representatives, and invited industry representatives to seek their feedback and input. This will be achieved via a dedicated consultation period, providing an opportunity to review the document and share their views.

We encourage Contact Managers and Engagement Representatives to look out for further information, including details of how and when feedback can be provided.

Ensuring our Customer's know what is happening on Project Trident and seeking their views at key stages is of utmost importance as we continue to move Project Trident forward.

If you have any questions, please get in touch at communications@xoserve.com.

3. Xoserve's BP2027 Draft 2 published 13 November

The second Draft of Xoserve's BP27 was published on the 13 November, and builds on the first draft shared in September. The second draft incorporates Customer feedback and provides further economic and commercial information for the 2027-28 financial year and a forecast for the financial years 2028-29 and 2029-30.

The Project Trident's section remains largely the same and sets out our goal to deliver, as a minimum, a like-for-like UK Link capability, progress to-date and our focus for the next 12 months.

As shared in the last edition of The Tide, to avoid regret spend and Change Requests following contract signature, we have made the decision to hold back the issuing of our Request for Proposal (RFP) for Procurement 2: Core Services Partner from H2 2026 until at least H1 2027.

The target migration implementation window remains unchanged, running from April 2029 to December 2030, and the BP27 allocation has been developed to support activities required to maintain progress towards this target.

A Draft 2 BP27 Q&A webinar is being held on the 23 November. Invites have been sent to attendees and we ask if they could please accept the invitation to secure their place.

Stay in touch

If you have any feedback on the newsletter, its content or what you'd like to see next, please email us via communications@xoserve.com. Otherwise stay tuned for more updates and thank you for your continued support.

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