



DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured ■

Xoserve to fill out all of the information in the sections coloured ■

General Details

Change Reference:	XRN 6122		
Change Title:	Amendment to emergency contact data provision to GTs, IGTs & NGT		
Date Raised:	13/07/2026		
Sponsor Representative Details:	Organisation:	Wales and West Utilities	
	Name:	Tom Stuart	
	Email:	tom.stuart@wwutilities.co.uk	
	Telephone:		
	Name:	Kathryn Adeseye	
	Email:	kathryn.adeseye3@xoserve.com	
	Telephone:	0121 229 2351	
	Business Owner:		
Change Status:	☒ Proposal	☐ With DSG	☐ Out for Review
	☐ Voting	☐ Approved	☐ Rejected

Impacted Parties

Change Reference:	☐ Shipper	☒ Distribution Network Operator
	☒ NG Transmission	☒ IGT
	☐ All	☐ Other



Justification for Customer Class(es) selection:	Distribution Networks, National Gas Transmission and Independent Gas Transporters are all impacted by this change as they are the recipients of the Emergency Contact Data provided. Whilst the need for this change was identified as part of analysis for Modification 0926S for the improvement of the Shipper obligated supply of EMR Data, the Modification is not dependant on this change as it affects the receipt of the data by the affected parties, as opposed to the supplying of the data by Shippers.
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Proposer Requirements / Final (redlined) Change

Problem Statement:	Provision of emergency contact data from Shippers to DNs, NGT & IGT currently includes non-mandatory and mandatory* emergency contact data. System changes are required to ensure only mandatory data flows through to DNs, NGT & IGTs via Central Systems to ensure ongoing compliance with GDPR and the UNC. *UNC TPD Q 2.3 defines emergency contact as mandatory for Supply Points with an AQ greater than 732,000kWhs. Emergency contact data is also mandatory for Interruptible Supply Points regardless of AQ (currently UNC TPD Q 2.4). Exact code references subject to change on UNC 0926S implementation.
Change Description:	The data provided to the affected parties through the daily and quarterly delta files (and any other means identified such as APIs) need to be restricted/filtered to ensure only the Mandatory data passes through. The exact mechanism to achieve this should be confirmed by the main EMR Modification(0926S) change XRN6079 which will be worked in conjunction with this change.
Proposed Release:	June 2027

Commented [TS1]: Do we need to include 'by a Shipper' here.

Commented [JR2R1]: Wording Updated



Proposed Consultation Period:	☐ 10 Working Days	☐ 15 Working Days
	☐ 20 Working Days	☐ Other [specify here]

Benefits and Justification

Benefit Description:	Ongoing compliance with GDPR and the UNC
Benefit Realisation:	Benefit of this change will be realised on implementation of this XRN.
Benefit Dependencies:	There may be a dependency on the functionality delivered by XRN6079 relating to the identification of 'Mandatory' data, this will be confirmed as part of the change process.

Service Lines and Funding

Service Line(s) Impacted - New or existing:	The recording and provision of EMR data is covered by the following service line. DS-CS-SA3-16 The receipt and recording of User contact details in the event of a Gas Supply Emergency. "Record the User Gas Supply Emergency contact details. Send revised details to the Gas Transporters."		
Level of Impact:	TBC		
If None please give justification:	N/A		
Impacts on UK Link Manual/ Data Permissions Matrix:	TBC – to be considered as part of the change assessment		
Level of Impact:	TBC		
If None please give justification:	N/A		
Funding Classes:	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	☐ Shipper	0 %	0 %



	☐ National Gas Transmission	0 %	0 %
	☐ Distribution Network Operator	90 %	0 %
	☐ IGT	10 %	0 %
	☐ Other [please specify]	0 %	0 %
ROM or funding details:	TBC		
Funding Comments:	Whilst the service area under which this service line aligns with resides in Service Area 3 (Manage Updates to Customer Portfolio) - given the changes relate solely to the provision of related data to GTs / IGTs we propose that an alternative funding arrangement is agreed to allow CDSP to make the necessary changes. If the funding split is aligned to Portfolio volumes, which would seem appropriate for the nature of the change, it would be 90% DN and 10% IGT funded		

Please send the completed forms to: pmo@xoserve.com



Version Control

Document

Version	Status	Date	Author(s)	Remarks
Version 1.0	DRAFT	09.04.26	Kathryn Adeseye	
Version 1.1	Approved	13/08/2026	James Randle	Draft Proposal reviewed with proposer and SM