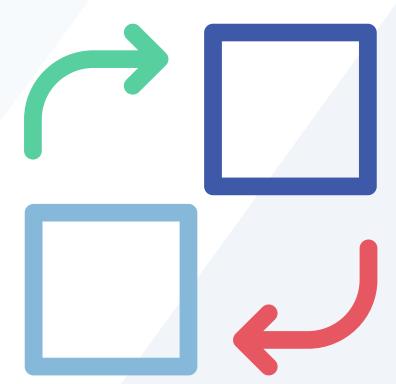
LET'S GAS ABOUT...





In January 2024, the Central Data Service Provider (CDSP) successfully processed **281,689** asset updates - this includes changes to Meter Asset Providers.

This process is managed exclusively between Shippers and the CDSP.



377,403 Shipper switches were 100% successfully processed in January 2024.

This enabled these Meter Point Reference Numbers (MPRNs) to transfer ownership from one gas Shipper to another.



4,638 telephone enquiry service calls were successfully dealt with in January 2024.

91% (4,241) were managed within 30 seconds.

The calls provided asset and site information for Gas Transporters (GT), Independent Gas Transporter (IGT) and Non-Standard sites.