

Annual Quantity (AQ) Questions & Answers:

Question	Answer
What is the current process around amending an AQ following a replacement read?	A replacement read does not trigger a new Monthly Rolling AQ. The adjusted read/energy/consumption will be considered on receipt of a subsequent Meter Read.
Is there a mechanism to ask Xoserve to calculate an AQ based on reads we select?	The criteria for AQ calculations are set out in Section G of the UNC (Uniform Network Code), Xoserve are unable to calculate an AQ based on Shipper selected reads.
Must Reads should be excluded in the AQ processes as we have found quite a few reads which are incorrect generating an inaccurate AQ.	<p>This would be a system and change to the AQ calculation logic, as stated in UNC: G. 2.3.3(d). A modification would be required to change the current rules.</p> <p>For any inconsistencies found related to Must Reads please contact the Must-Read team at mustreads.spa@xoserve.com.</p>
Information on changing AQ	See our AQ e-learning here
Is it possible to change both the rolling AQ and the formula year AQ using an AQI file?	Yes, see our AQ e-learning here
What are the AQ's held by Xoserve?	See our AQ e-learning here
When is national AQ published, and how can I predict changes?	See our AQ e-learning Activity Calendar here .

More information on AQ can be found on our [Training and Education page](#).