

Xoserve DSC Change Proposal



Change Reference Number: XRN4824

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Xoserve to fill out all of the information in this colour ■

Section A1: General Details	
Change Title	National Grid Transmission Daily Gemini Report
Date Raised	10/12/2018
Sponsor Organisation	National Grid Transmission
Sponsor Name	Matthew Newman
Sponsor Contact Details	<u>Matthew.Newman2@nationalgrid.com</u>
Xoserve Contact Name	Paul Orsler
Xoserve Contact Details	0121 229 249
Change Status	Proposal / With DSG / Out for review / Voting / Approved or Rejected
Section A2: Impacted Parties	
Customer Class(es)	<input type="checkbox"/> Shipper <input checked="" type="checkbox"/> National Grid Transmission <input type="checkbox"/> Distribution Network Operator <input type="checkbox"/> IGT
Section A3: Proposer Requirements / Final (redlined) Change	
To provide access to the SAP BW portal and develop a report that will allow the Meter Assurance team to extract Gemini data on a daily basis – specifically the Measurements > NTS Energy screen.	
Proposed Release (Feb/Jun/Nov/Minor)	28/02/2019
Proposed Consultation Period	<input type="checkbox"/> 10 Working Days <input type="checkbox"/> 20 Working Days <input type="checkbox"/> 30 Working days Other: N/A
Section A4: Benefits and Justification	
Benefit Description <i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i>	This will improve efficiency and accuracy levels that will enable the Transmission team to manage and investigate possible causes of UAG more effectively.
Benefit Realisation <i>When are the benefits of the change likely to be realised?</i>	Upon implementation
Benefit Dependencies <i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i>	N/A
Section A5: Final Delivery Sub-Group (DSG) Recommendations	
<i>Until a final decision is achieved, please refer to section C of the form.</i>	
Final DSG Recommendation	Approve / Reject / Defer
DSG Recommended Release	Release X: Feb/Jun/Nov XX or Adhoc DD/MM/YYYY

Section A6: Funding	
Funding Classes	<input type="checkbox"/> Shipper XX% <input checked="" type="checkbox"/> National Grid Transmission 100% <input type="checkbox"/> Distribution Network Operator XX% <input type="checkbox"/> IGT XX% <input type="checkbox"/> Other XX%
Service Line(s)	DSC Service Area 20: Gemini System Services
ROM or funding details	
Funding Comments	
Section A7: ChMC Recommendation	
Change Status	<input checked="" type="checkbox"/> Approve –to development <input type="checkbox"/> Defer – Issue for review <input type="checkbox"/> Reject 13/02/2019 – ChMC Approved this change to proceed into development
Industry Consultation	<input type="checkbox"/> 10 Working Days <input type="checkbox"/> 20 Working Days <input type="checkbox"/> 30 Working days Other:
Expected date of receipt for responses (to Xoserve)	XX/XX/XXXX
DSC Consultation	
Issued	<input type="checkbox"/> Yes <input type="checkbox"/> No
Date Issued	
Comms Ref(s)	
Number of Responses	
Section A8: DSC Voting Outcome	
Solution Voting	<input type="checkbox"/> Shipper Approve / Reject / NA / Abstain <input type="checkbox"/> National Grid Transmission Approve / Reject / NA / Abstain <input type="checkbox"/> Distribution Network Operator Approve / Reject / NA / Abstain <input type="checkbox"/> IGT Approve / Reject / NA / Abstain
Meeting Date	XX/XX/XXXX
Release Date	Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY or NA
Overall Outcome	Approved for Release X / Rejected

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Appendix 1

Change Prioritisation Variables

Xoserve uses the following variables set for each and every change within the Xoserve Change Register, to derive the indicative benefit prioritisation score, which will be used in conjunction with the perceived delivery effort to aid conversations at the DSC ChMC and DSC Delivery Sub Groups to prioritise changes into all future minor and major releases.

Change Driver Type	<input type="checkbox"/> CMA Order <input type="checkbox"/> MOD / Ofgem <input type="checkbox"/> EU Legislation <input type="checkbox"/> License Condition <input type="checkbox"/> BEIS <input checked="" type="checkbox"/> ChMC endorsed Change Proposal <input type="checkbox"/> SPAA Change Proposal <input type="checkbox"/> Additional or 3 rd Party Service Request <input type="checkbox"/> Other <i>(please provide details below)</i>
Please select the customer group(s) who would be impacted if the change is not delivered	<input type="checkbox"/> Shipper Impact <input type="checkbox"/> IGT Impact <input type="checkbox"/> Network Impact <input type="checkbox"/> Xoserve Impact <input type="checkbox"/> National Grid Transmission Impact <input type="checkbox"/> NTS Impact N/A
Associated Change reference Number(s)	N/A
Associated MOD Number(s)	N/A
Perceived delivery effort	<input checked="" type="checkbox"/> 0 – 30 <input type="checkbox"/> 30 – 60 <input type="checkbox"/> 60 – 100 <input type="checkbox"/> 100+ days
Does the project involve the processing of personal data? <i>'Any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier' – includes MPRNS.</i>	<input type="checkbox"/> Yes <i>(If yes please answer the next question)</i> <input checked="" type="checkbox"/> No
A Data Protection Impact Assessment (DPIA) will be required if the delivery of the change involves the processing of personal data in any of the following scenarios:	<input type="checkbox"/> New technology <input type="checkbox"/> Vulnerable customer data <input type="checkbox"/> Theft of Gas <input type="checkbox"/> Mass data <input type="checkbox"/> Xoserve employee data <input type="checkbox"/> Fundamental changes to Xoserve business <input type="checkbox"/> Other <i>(please provide details below)</i> <i>(If any of the above boxes have been selected then please contact The Data Protection Officer (Sally Hall) to complete the DPIA.</i>
Change Beneficiary <i>How many market participant or segments stand to benefit from the introduction of the change?</i>	<input type="checkbox"/> Multiple Market Participants <input checked="" type="checkbox"/> Multiple Market Groups <input type="checkbox"/> All industry UK Gas Market participants <input type="checkbox"/> Xoserve Only <input type="checkbox"/> One Market Group <input type="checkbox"/> One Market Participant
Primary Impacted DSC Service Area	Service Area 20: UK Link Gemini System Services
Number of Service Areas Impacted	<input type="checkbox"/> All <input type="checkbox"/> Five to Twenty <input type="checkbox"/> Two to Five <input checked="" type="checkbox"/> One <input type="checkbox"/> None (Xoserve Internal Initiative)
Change Improvement Scale? <i>How much work would be reduced for the customer if the change is implemented?</i>	<input type="checkbox"/> High <input type="checkbox"/> Medium <input checked="" type="checkbox"/> Low
Are any of the following at risk if the change is not delivered?	
<input type="checkbox"/> Safety of Supply at risk <input type="checkbox"/> Customer(s) incurring financial loss <input type="checkbox"/> Customer Switching at risk	
Are any of the following required if the change is delivered?	
<input type="checkbox"/> Customer System Changes Required <input type="checkbox"/> Customer Testing Likely Required <input type="checkbox"/> Customer Training Required	
Known Impact to Systems / Processes	

Primary Application impacted	<input type="checkbox"/> BW <input type="checkbox"/> ISU <input type="checkbox"/> CMS <input type="checkbox"/> AMT <input type="checkbox"/> EFT <input type="checkbox"/> IX <input checked="" type="checkbox"/> Gemini <input type="checkbox"/> Birst <input type="checkbox"/> Other <i>(please provide details below)</i>
Business Process Impact	<input type="checkbox"/> AQ <input type="checkbox"/> SPA <input type="checkbox"/> RGMA <input type="checkbox"/> Reads <input checked="" type="checkbox"/> Portal <input type="checkbox"/> Invoicing <input type="checkbox"/> Other <i>(please provide details below)</i>
Are there any known impacts to external services and/or systems as a result of delivery of this change?	<input type="checkbox"/> Yes <i>(please provide details below)</i> <input type="checkbox"/> No
Workaround currently in operation?	
Is there a Workaround in operation?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If yes who is accountable for the workaround?	<input type="checkbox"/> Xoserve <input type="checkbox"/> External Customer <input type="checkbox"/> Both Xoserve and External Customer
What is the Frequency of the workaround?	
What is the lifespan for the workaround?	
What is the number of resource effort hours required to service workaround?	
What is the Complexity of the workaround?	<input type="checkbox"/> Low <i>(easy, repetitive, quick task, very little risk of human error)</i> <input type="checkbox"/> Medium <i>(moderate difficult, requires some form of offline calculation, possible risk of human error in determining outcome)</i> <input type="checkbox"/> High <i>(complicate task, time consuming, requires specialist resources, high risk of human error in determining outcome)</i>
Change Prioritisation Score	35%

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Document Version History

Version	Status	Date	Author(s)	Summary of Changes
1	Proposal	08/01/19	Xoserve	CP Raised
2	Proposal	17/01/19	Xoserve	Appendix Added
3	Approved	15/02/19	Xoserve	Approved to proceed into delivery by ChMC on 13 th February

Template Version History

Version	Status	Date	Author(s)	Summary of Changes
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3.0	Approved	17/07/18	Emma Smith	Template approved at ChMC on 11 th July
4.0	Approved	07/09/18	Emma Smith	Minor wording amendments and additional customer group impact within Appendix 1.
5.0	Approved	10/12/18	Heather Spensley	Now published on the new Xoserve branding template.