



DSC Change Completion Report (CCR)

Change Title	MNumber Portal Enhancements			
Change reference number (XRN)	XRN4626.3			
Xoserve Project Manager	Charlie Haley			
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Target Change Management Committee date	06/08/19			
Date of Solution Implementation	30/06/19			
Section 1: Overview of Change Delivery				
Xoserve managed a Customer Enquiry Web Service, allowing End Users to access their MPRN and Gas Supply details, by inputting their address; this is to support End Users with switching. The service went live in 2018.				
In June 2019, we implemented a series of enhancements for the purpose of improving efficiency of the service, and improving the success rate of the service.				
Budget was allocated as part of the Xoserve Business Plan to deliver these changes.				
Section 2: Confirmed Funding Arrangements				
Gas Industry Participant	BER Share of Cost	Actual Share of Cost	BER Cost Value	Actual Cost Value
All	100%	100%	£0	£0
Section 3: Provide a summary of any agreed scope changes				
No change				
Section 4: Detail any changes to the Xoserve Service Description				
No change				
Section 5: Provide details of any revisions to the text of the UK Link Manual				
No change				
Section 6: Lessons Learnt				
N/A				

Please send completed form to: box.xoserve.portfoliooffice@xoserve.com

Document Version History

Version	Status	Date	Author(s)	Summary of Changes
0.1	For Review		Charlie Haley	Creation of CCR
1.0	Approved		Charlie Haley	Approved

Template Version History

Version	Status	Date	Author(s)	Summary of Changes
2.0	Approved		Rebecca Perkins	Template approved at ChMC on 11 th July