Section C: DSG Discussion

DSG

DSG

Recommendation:

Recommended Release: ☐ Approve

C1: Delivery Sub-Group (DSG) Recommendations			
DSG Date:	24/04/2023		
DSG Summary:	PO presented this agenda item. PO provided a brief overview of the Change which can be viewed within the slide deck. PO advised the detailed design change pack for this change will be issued in May 2023.		
DSG Recommendation:	☐ Approve	□ Reject	□ Defer
DSG Recommended Release:	Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY		
DSG Date:	22/05/2023		
DSG Summary:	 GC presented this agenda item. GC advised that 1.4 is being targeted to be launched on 30th June 2023 which will contain two processes; The Address Amendments (ADD) which allows the ability to challenge the address that is held on the UK-link system and the distribution Network raised Meter Number Creation (DMN), which allows networks to request that a Supply Meter Point (SMP) is recoded in the UK Link. GC advised the following benefits are due to be achieved through targeting common pain points: Transparency: The full history of a contact can be seen within one screen, including where applicable, Current Status, Data Clarification (DC) requests/responses, and update dates and times Reduction of customer effort: Fewer data items required to be included in the logging of the contact with the system pulling more data from UKLink and less pre-work required prior to logging 		

contact e.g. determining the confirmation status of the Supply Meter Point (SMP) and using different Contact codes accordingly.

□ Defer

☐ Reject

Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY