

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured ■
 Xoserve to fill out all of the information in the sections coloured ■

A1: General Details

Change Reference:	XRN5556C		
Change Title:	CMS Rebuild Version 1.2		
Date Raised:	11/10/2022		
Sponsor Representative Details:	Organisation:	Correla	
	Name:	Jo Williams	
	Email:	joanne.williams@correla.com	
	Telephone:	07788273631	
Xoserve Representative Details:	Name:	James Rigby	
	Email:	james.rigby@xoserve.com	
	Telephone:		
	Business Owner:		
Change Status:	<input checked="" type="checkbox"/> Proposal	<input type="checkbox"/> With DSG	<input type="checkbox"/> Out for Review
	<input type="checkbox"/> Voting	<input type="checkbox"/> Approved	<input type="checkbox"/> Rejected

A2: Impacted Parties

Customer Class(es):	<input checked="" type="checkbox"/> Shipper	<input checked="" type="checkbox"/> Distribution Network Operator
	<input checked="" type="checkbox"/> NG Transmission	<input checked="" type="checkbox"/> IGT
	<input checked="" type="checkbox"/> All	<input type="checkbox"/> Other <Please provide details here>
Justification for Customer Class(es) selection		

A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	For the new CMS system there is a requirement to bulk upload multiple contacts within CMS
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Change Description:	This child XRN will deliver the functionality of uploading multiple contacts via a new file, as processes are migrated over to new CMS from legacy CMS they will become available within this file format.	
Proposed Release:	Jan 2023	
Proposed Consultation Period:	<input type="checkbox"/> 10 Working Days	<input type="checkbox"/> 15 Working Days
	<input type="checkbox"/> 20 Working Days	<input type="checkbox"/> Other [write specific here]

A4: Benefits and Justification

Benefit Description:	<p>The process to upload multiple CMS Contacts requires changes to resolve the current pain points.</p> <p>The key pain point with bulk upload is the high customer effort required to identify and track Contacts submitted via a ".QMP. For example after uploading a .QMP file it is difficult to identify and manage rejections as the level of detail provided by the CMS response is insufficient, currently only the row number and rejection reason are provided, meaning that this must be mapped back to the original file to link it back to the submitted Contact.</p> <p>The second reason for changing the bulk contact logging process is that the process has been re-engineered to be leaner, resulting in two key differences:</p> <p>Less information is needed to raise some contacts (due to process streamlining) More processes can be raised via file upload (for example ISO)</p> <p><i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i></p>
	<p>Initially when the larger volume processes are launched in new CMS i.e. ADD</p> <p><i>When are the benefits of the change likely to be realised?</i></p>
Benefit Realisation:	<p>The Agile roadmap is subject to change based on industry discussions and prioritisation. The delivery of higher volume contacts in new CMS is dependent upon this new file being agreed within the Industry.</p> <p><i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i></p>
Benefit Dependencies:	

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

A6: Service Lines and Funding

Service Line(s) Impacted - New or existing	N/A – Investment funded		
Level of Impact	Major/ Minor/ Unclear/ None		
If None please give justification			
Impacts on UK Link Manual/ Data Permissions Matrix			
Level of Impact	Major/ Minor/ Unclear/ None		
If None please give justification			
Funding Classes :	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	<input type="checkbox"/> Shipper	XX %	XX %
	<input type="checkbox"/> National Grid Transmission	XX %	XX %
	<input type="checkbox"/> Distribution Network Operator	XX %	XX %
	<input type="checkbox"/> IGT	XX %	XX %
	<input type="checkbox"/> Other <please specify>	XX %	XX %
ROM or funding details:			
Funding Comments:			

Please send the completed forms to: uklink@xserve.com

Version Control

Document

Version	Status	Date	Author(s)	Remarks
1.0	For Information	11/10/2022	Jo Williams	New Change Proposal