

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured ■
 Xoserve to fill out all of the information in the sections coloured ■

A1: General Details

Change Reference:	XRN 5569		
Change Title:	Contact Data Provision for IGT Customers		
Date Raised:	29/09/2022		
Sponsor Representative Details:	Organisation:	Brookfield Utilities UK	
	Name:	Kundai Matiringe	
	Email:	Kundai.matiringe@bu-uk.co.uk	
	Telephone:	n/a	
Xoserve Representative Details:	Name:	Paul Orsler	
	Email:	Paul.orsler@xoserve.com	
	Telephone:	n/a	
	Business Owner:	n/a	
Change Status:	<input type="checkbox"/> Proposal	<input checked="" type="checkbox"/> With DSG	<input type="checkbox"/> Out for Review
	<input type="checkbox"/> Voting	<input checked="" type="checkbox"/> Approved	<input type="checkbox"/> Rejected

A2: Impacted Parties

Customer Class(es):	<input type="checkbox"/> Shipper	<input type="checkbox"/> Distribution Network Operator
	<input type="checkbox"/> NG Transmission	<input checked="" type="checkbox"/> IGT
	<input type="checkbox"/> All	<input type="checkbox"/> Other <Supplier, CDSP>
Justification for Customer Class(es) selection	This Change Proposal has been raised at the request of IGT Customers and seeks to assess options that allow Contact Data that is not currently provisioned to IGTs available.	

A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	<p>IGT Customers do not currently have full visibility of Contact Data that is held within UK Link systems against IGT Supply Meter Points that are within the relevant IGT organisations portfolio.</p> <p>The lack of visibility of this data can inhibit IGTs in being able to conduct associated business activities, can present challenges in being able to address queries that may exist against associated properties, and reduce the completeness of data that IGTs require to have access to in their role as Gas Transporter.</p>
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Change Description:	<p>IGTs request that Xserve, as Central Data Service Provider, assess solutions that enable IGTs to gain access to Contact Data held against their associated IGT Supply Meter Points.</p> <p>Xserve should consider the following key requirements;</p> <ul style="list-style-type: none"> • ease in which that data is provided to, and processed by, IGT customers • frequency that data is made available to IGT customers • completeness of data to ensure a full view of all forms of Contact Data against the associated IGT Supply Meter Points is made available where necessary • that data is provided in a secure and robust manner • that data is provided in a efficient manner, taking into account respective IGT portfolio sizes <p>By taking into account these key requirements and developing a solution that provides associated capabilities to IGT Customers, the problems statement and benefits outlined within this Change Proposal can be addressed and realised.</p>	
Proposed Release:	TBC	
Proposed Consultation Period:	<input type="checkbox"/> 10 Working Days	<input type="checkbox"/> 15 Working Days
	<input type="checkbox"/> 20 Working Days	<input checked="" type="checkbox"/> Other [Not Applicable]

A4: Benefits and Justification

Benefit Description:	<p>Access to this data will allow IGT organisations to be better informed of relevant Contact Data when conducting business activities. This in turn aim to reduce efforts in resolving customer queries and will provide insight into data quality which in turn will enable data performance to be better understood and improvements to be progressed if necessary.</p> <p><i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i></p>
Benefit Realisation:	<p>Immediately upon implementation of the change.</p> <p><i>When are the benefits of the change likely to be realised?</i></p>
Benefit Dependencies:	<p>N/A</p> <p><i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i></p>

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

A6: Service Lines and Funding

Service Line(s) Impacted - New or existing			
Level of Impact			
If None please give justification			
Impacts on UK Link Manual/ Data Permissions Matrix			
Level of Impact			
If None please give justification			
Funding Classes :	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	<input type="checkbox"/> Shipper	100 %	100 %
	<input type="checkbox"/> National Grid Transmission	0 %	0 %
	<input type="checkbox"/> Distribution Network Operator	0 %	0 %
	<input checked="" type="checkbox"/> IGT	100 %	TBC
	<input type="checkbox"/> Other <please specify>	0 %	0 %
ROM or funding details:	N/A		
Funding Comments:	As the change is proposed by IGT Customers and does not seek to impact any services any other party obtains from the CDSP it is proposed that this change is funded entirely by IGT constituents		

A7: ChMC Recommendation – Initial Review

Change Status:	<input checked="" type="checkbox"/> Approve	<input type="checkbox"/> Reject	<input type="checkbox"/> Defer
DSC Consultation Issue:	<input type="checkbox"/> Yes		<input checked="" type="checkbox"/> No

Please send the completed forms to: uklink@xoserve.com

Version Control

Document

Version	Status	Date	Author(s)	Remarks
1.0	Approved	18/10/2022	Kate Lancaster	Updated with the outcome from ChMC on 12/10/2022