Switching Programme Weekly Status Report

Org Name	Author	Week ending	Previous	Current
Xoserve	Ed Krupa	22.07.2022	🟩	🟩

Summary of Progress

Based on the commentary below, Xoserve continue at Green

Transition Stage 3: Xoserve are now live and fully operational on the CSS programme. The implementation weekend went to plan with **NO** major incidents/issues raised internally or externally.

Data Migrations: All completed

GES: Over the weekend, Xoserve completed successfully migrated:
- Total no of Organisations   189
  - Total no of Orgs using the GES Portal   136
    - Total Number of Users   Approx. 37.5 K
  - Total No Orgs Taking Switching API   43

REC: Contract negotiations completed between Xoserve and RECCo

ELS: Currently in Early Life Support, providing technical support to a number of customers to help ensure access the service. Updates have been provided to the industry via TEG and governance meetings.

General Update: Over the cutover weekend, we supported a small number of customers (6) with queries and help on connectivity/access for the Gas Switching API.

Critical Milestones

Milestone / Deliverables	RAG Previous	RAG Current	Due Date	Update
Transition Stage 3 Start	🟩	🟦	16/7/22	**Complete**
Transition Stage 2 Completion	🟩	🟦	16/7/22	**Complete**
Transition Stage 3 Completion	🟩	🟦	18/7/22	**Complete**

Top Risks & Issues

ID	Risk Title	RAG	Mitigation/Next Action/Update	Action Owner
Risk X66906	There is a risk that UK Link may become out of sync because CSS may send secure active messages later than expected (circa 5:35pm) because of any upstream delays from CSS leading to a data mismatches between UK Link and CSS and more importantly Gemini and settlement issues which are incredibly difficult to correct.	🟧	22/03/22: Project team is working through the timelines. Currently we are looking at the possibility of rejecting after 11pm to preserve the data integrity and minimise on business resources applying significant manual adjustments. 07/04/22: Work continuing to look at the possibility of rejecting after 11pm to preserve the data integrity and minimise on business resources applying significant manual adjustments. 12/04/22: - Continuing to work with the business. Plan to present review of analysis completed so far within the next two weeks for the business to confirm way forward. 28/04/22: Discussions are continuing with the business and Xoserve to confirm the way forward 05/05/22: We have process mitigations against each of the time bandings. We are currently liaising with Xoserve to ensure we are all aware of the risks. Escalation continues with the Central Programme and REC. REC from a NFR perspective with for the performance assurance reporting around the NFR SLA definition19/05/22: Workshop taking place next week to understand the position 26/05/22: Workshop taking place 26/05/22 04/06/22: Mtg to be scheduled w/c/13/6 to discuss this 16/06/22:: Meetings taking place between Correla and Xoserve to review the approach to managing unhappy path scenarios. Submitted to Change Committee and agreed approach expected next week. 23/06/22: Conversations with Xoserve/DCC continue. REC conversations in relation to CRD-129 being planned in. Industry discussions to be held w/c 27/6 14/07/22: This will now be a REC change post go-live and will be managed under a different reference. Date pushed out until after go live.	
Risk X66908	There is a risk that the industry has not defined and agreed joint processes should key central components such as CSS go down during key times in the day (e.g. Gate Closure) because CSS BC/DR processes have been approved without addressing the queries and caveats called out during the consultation process, leading to the possibility that should a DR event occur, downstream impacts are not understand or mitigated	🟧	16/12: This will be raised with REC and Ofgem 6/1/22 - Discussions started. For awareness, SI also informed 10/01/22 - Discussed in stakeholder meeting 07/01 with DCC. Risk being taken for further discussion with SI w/c 10/01/22 17/1 - This has been discussed with DCC again on the stakeholder mtg on 14/1. It is also being escalated to SI 20/01: Still awaiting response from the central programme 25/01:Discussed under RECC discussions with Xoserve. Ongoing 27/01: Awaiting updates re.RTO. Conversation also had with Programme Coordinator around this risk. 03/02: Awaiting updates re.RTO. Conversation also had with Programme Coordinator around this risk 10/2 - This continues to be discussed with Programme Coordinator around this risk 20/2 - This continues to be discussed with Programme Coordinator around this risk 01/03- We have raised a design issue on this - DI2831. The BCR process is missing. EL will re-escalate at the relevant programme forum to the SI. 15/03 - Updated DR/BC document expected from DCC this month. 22/03: Xoserve have spoken to DCC senior team members, and they are unaware of "DR/BC document". They are investigating 07/04: No further update - response pending from DCC 12/04: Discussed with SI who will take this forward. Also mentioned in Operational Readiness Working Group 28/4 - Continues to be discussed - Moved out to mid May. 12/05: Continues to be discussed. Target resolution date moved out until the end of May. 04/06: Continues to be discussed. No update received to date. 16/6: NO UPDATES RECEIVED. This has been escalated as part of the Xoserve Readiness assesment 07/07 - No Updates received	

Activities planned for this week on last report	Activities carried out in past week	Activities planned for coming week	SI Support / Escalation Required
1. Final Implementation planning for TS3	1. Final Implementation planning for TS3	1. Early Life Support	1. None

Consequential Change: Xoserve - Executive Summary

The below update will be used to support the Implementation Groups. This summary focuses on the Consequential Changes, providing a RAG status for the current periods and key highlights/lowlights

	Programme Parties			
Group	RAG			Status Summary
	Previous Period	Current Period	Next Period	
Xoserve				Live