CMS Rebuild Customer Focus Group 04/05

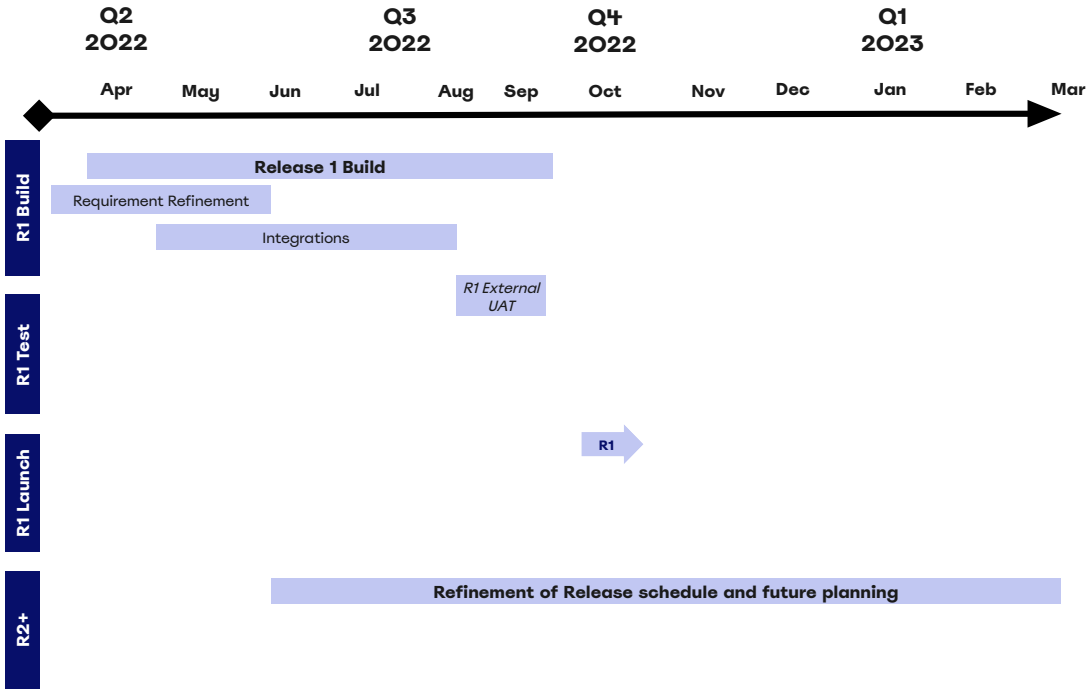
Agenda

- Recap of previous session
- Recommended AQ Values
- QMP File Usage
- What current Browser version
- Accessibility functions
- Overview of Build Progress
- Review of Actions and AOB

Terms of Reference (ToR)

Frequency	Monthly 1- 2 hours long & Email Communication		
Purpose	·Stakeholder engagement forum for the product ·Update on decisions taken ·Update on progress of delivery of product into service ·Opportunity for demonstrations, seeking feedback		
Roles and Responsibilities	·Discuss and propose ways forward for any escalations brought to the group ·Ensure product is fit for purpose ·Identification of any customer impact ·Agree where Change Packs will be produced		
Inputs	·Latest view of high level release plans ·Update on preparations for transition into service ·Demonstrations / PoC / Wireframes of product design dependent on design stage .Email Communication for initial discussions ·AOB and actions	**Outputs**	·Meeting Minutes & Actions ·Escalations ·Feedback on product demonstrations and approach ·Requirement confirmation ·Change Pack Identification
Attendees	·Correla CMS Rebuild Team - Jo Williams, Richard Creswell ·Xoserve representatives ·Industry Representatives		

Indicative Delivery Plan – Subject to Change



Recommended AQ Values

- As part of some analysis work on New Connections, a requirement has been identified that could help remove a painpoint with new MPRN creations having an incorrect AQ value.

- As a result the AQ value entered when new MPRNs are set up is often too high. This means that:
  - individual site capacity estimations are often too high
  - regional and national demand forecasts are also too high
  - shippers are buying too much gas - and may need to sell it back - expensive infrastructure decisions are based on bad data and gas prices are inflated for everyone.

- Using recommended values based on type of property and location will help reduce the impact of incorrect AQ Values.

Type of Property	Recommended South AQ Value	Average AQ Value	Recommended North AQ Value
1 Bed Property	5500	5800	6100
2 Bed Flat/Terrace	6900	7150	7400
2 Bed Semi/Detached 3 Bed Flat/Terrace	8900	9300	9700
3 Bed Semi/ 2 Bed Bungalow	9700	10150	10600
3 Bed Detached/ Bungalow	11400	12950	14500
4 Bed Property	13600	15000	16400
5+ Bed Property	19900	20600	21300

Do these look suitable as recommended values?

There will also be an option to enter an AQ of your own for I&C sites.

QMP File Usage

How do you Use it?

- Via IX?
- Upload it via User Interface?
- Other

How is it populated?

Is it populated from another system?

- We populate through our iGT system linked through
- No
- no
- No
- no
- indigo: QMP auto populated from another system but has to be manually manipulated as Xos changed the validation of an optional field to make it mandatory, without going through change process (Confirmation Ref No.)

Do you populate each line one by one?

- yes
- yes
- OB: We may enter data both one line at a time or copy and paste from a report
- No
- Usually, unless our Supplier has provided the info in a readily usable format which can all be pasted in
- yes

Do you copy and paste information onto the form?

- yes
- Sometimes, other times it will be typed in
- Sometimes
- no
- yes
- OB: YES,. We export from a report from our own system and make sure the data are populated in the correct field. We may need to copy and move data within the spreadsheet but that is tricky at the moment.

Do you submit the QMP with multiple contact types?

- FOM, ADD and UNC
- only ADD & UNC, but we manually amend all UNCs to ADD before submitting as you seem to reject all UNCs
- No
- No - just RFA
- No, just ADD
- Yes
- no
- We usually submit FOM, ADD, UNC separately as a rule but we do submit ADD and UNC in the same spreadsheet. The functionality of selecting the appropriate drop-down for FOM, UNC, ADD should allow some flexibility.

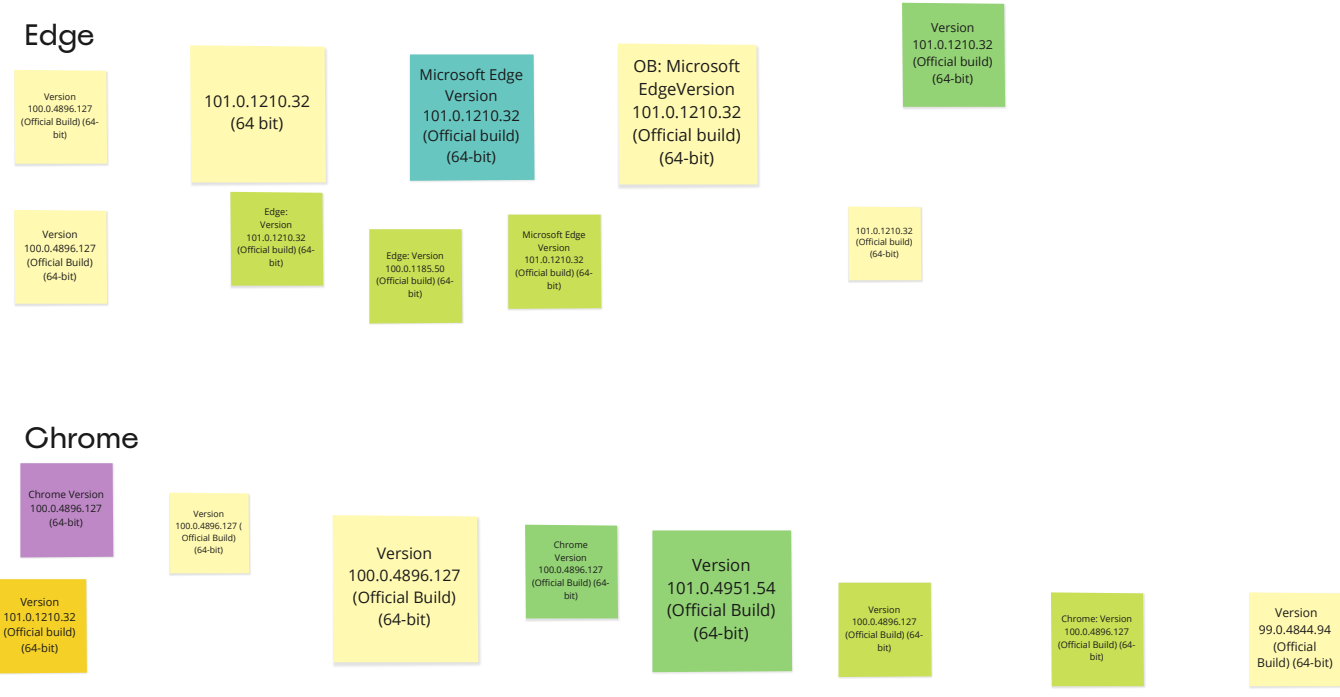
What is the minimum / maximum average number of contacts you submit on one file?

- 1 min - no max
- No maximum, minimum of 3
- Min 1 / no max
- 15 - 200
- OB: 1- 200 but there may be a case of a larger site where we need to make more enteries. If the spreadsheet is restricted, it needs to be very clear.

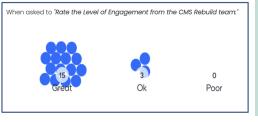
Anything else you'd like to contribute?

- Templates would benefit from some automation on User ID, LOI ref GT2, GT4 and stakeholder ID

What Version of Browsers are you using?



Do you have any users who have any Accessibility Requirements?

Minutes

No. Attendees	29 Attendees and 16 Organisations
Actions	**ToR** As agreed with all parties on the call, the ToR has been updated to reflect that email communication shall be issued to seek advice or guidance from the registered attendees of the customer focus group. This will ensure progress can continue instead of waiting for the next scheduled focus group. **AQ** -Change Pack for Reccomended AQ Value to be drafted and Issued to June ChMC, the Focus Group will get early insight of Change Pack where possible. . The AQ values in the table have been identified from the NExA table and rounded to the nearest 50
Outputs	**QMP File:** How it is uploaded: · Via IX: 11 · Via UI: 2 QMP Post it notes write up: it populated from another system? · No (5) · We populate through our iGT system linked through · Indigo – QMP auto populated from another system but has to be manually manipulated as Xos changed the validation of an optional field to make it mandatory, without going through the change process (Confirmation Ref No) Do you copy and paste information onto the form? · Yes (2) · No(1) · Sometimes, other time it will be types in · OB – Yes we export from a report from our own system and make sure the data are populated in the correct field. We may need to copy and move data within the spreadsheet but that is tricky at the moment What is the minimum / maximum average number of contacts you submit on one file? · 1 min – no max · 3 min – no max · 1 min – no max · 15 min – 200 max · OB – 1 -200 but there may be a case of a larger site where we need to make more entries. If the spreadsheet is restricted it needs to be very clear Do you populate each line by one? · Yes(3) · No(1) · OB – We may enter data both one at a time or copy and paste from a report · Usually, unless our Supplier has provided the info in a readily usable format which can all be pasted in Do you submit the QMP with multiple contacts types? · Yes(1) · No(2) · No – Just RFA · No – Just ADD · FOM, ADD and UNC · Only ADD and UNC but we manually amend all UNCs to ADD before submitting as you seem to reject all UNCs · We usually submit FOM, ADD, UNC separately as a rule, but we do submit ADD and UNC in the same spreadsheet. The functionality of selecting the appropriate drop down for FOM, UNC, ADD should allow the same flexibility Anything else you'd like to contribute? · Templates would benefit from some automation on User ID, LDZ ref GT2, GT4 and stakeholder ID **Browser Version:** Edge: · Version 100.0.1185.50 (Official Build) (64-bit) x 1 · Version 100.0.4896.127 (Official Build) (64-bit) x 2 · Version 100.0.1210.32 (Official Build) (64-bit) x 7 Chrome: · Version 100.0.4896.127 (Official Build) (64-bit) x 6 · Version 101.0.1210.32 (Official Build) (64-bit) x 1 · Version 101.0.4951.54 (Official Build) (64-bit) x 1 · Version 99.0.4844.94 (Official Build) (64-bit) x 1 **Feedback** When asked *"What three words describe how you feel about CMS?"* When asked to *"Rate the Level of Engagement from the CMS Rebuild team."*