Section C: DSG Discussion

C1: Delivery Sub-Group (DSG) Recommendations

DSG Date:	19/08/2019
DSG Summary:	SH presented this agenda item. This is a CP that has been raised in-line with MOD0664 that has been raised that with certain conditions, for moving customers from Class 2 into 3 and into Class 4 if certain criteria is met. Niall McPherson (NM) asked SH if the Shipper will be sent a notification of transfer sites with Low Read Submission Performance. SH responded by stating that when this comes to DSG for solution options it can be assessed. IB added that at the last couple Class 3 Migration workshops, the question had been raised and Xoserve have taken them away and will probably cover this within the detailed design of the Change Proposal. SH outlined the CP and scoring, going through the areas noted in the appendix. PO asked to flag to the group that within the appendix, there is a question 'Are any of the following required if the change is delivered?' PO stated that the two options ticked were: - Customer System Changes Required - Customer Training Required PO wanted to flag to customers that these options were selected but do DSG customers think that there might be testing needing for customers for this Change. SH stated that as per business process impacts are concerned, SPA will also be impacted and will need updating within the appendix as a selected option. PO suggested that the prioritisation scoring will be relooked at and amended to reflect the discussions. The current prioritisation score given is 32%.
Capture Document / Requirements:	<Insert where appropriate>
DSG Recommendation:	☐ Approve ☐ Reject ☐ Defer
DSG Recommended Release:	Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY

DSG Date:	27/01/2020
DSG Summary:	James Barlow (JB) – explained that the purpose of this change was raised on the back of MOD0664. JB outlined that the purpose of this MOD is to create an obligation for Shippers to move Supply Points with low Valid Meter Reading submission performance from Classes 2 and 3 into Class 4, following a consecutive period of poor performance. The CDSP will automatically move any Supply Points not moved by the Shipper in such a scenario (after an allowed period of time). JB explained that the CDSP is to notify the User of their performance and where the Aggregate Valid Meter Reading Requirement is failed, the CDSP will identify those sites at which the individual meter Reading Requirement was not satisfied. Furthermore, JB explained that following notification by the CDSP that a site is a Failed Supply Meter Point the Registered User will take steps by way of a Supply Point Amendment to have the Failed Supply Meter Point reclassified as a Class 4 Supply Meter Point. The re-classification should be effective within **20 Calendar days** of the CDSP's notification the site is a Failed Supply meter Point, failing which the CDSP will effect the re-classification to Class 4. LG asked if this was calendar or business days. This reclassification rule will however not apply if in relation to the failed supply meter point the Class 1 read requirement applies at any time during the performance period in respect of which the site was a failed supply meter point. JB added that the recommendation needed from DSG is regarding a new rejection code where Class Change requested on a MPRN in a lock out period. JB asked DSG for a recommendation to progress toward the next viable release. IB asked if there is an existing code that could provide the reason. JB explained that there was a similar code but not for this exact reason. JB asked DSG for support in introducing a new rejection code. DSG agreed that the addition of a new rejection code is appropriate to support this change. Reporting solution options will be presented at a later date due to the objective to develop these in DDP.
Capture Document / Requirements:	<Insert where appropriate>
DSG Recommendation:	☐ Approve	☐ Reject	☐ Defer
DSG Recommended Release:	Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY

DSG Date:	24/01/2022
DSG Summary:	JB noted this change is out for representation. Reps close out on 31st Jan. only 1 solution option has been identified, it is moving very quickly through the process, the design work has started. JB described that the change is delivering a series of reports, under Mod0664, to Shippers broken down by Supplier. Additionally, a series of reports are also going to be sent to PAC (Performance Assurance Committee). JB confirmed that the reports would feed UK Link and may be used to automatically change the class of identified MPRNs in the event the Shipper didn't take the appropriate action. Looking like medium sized change and could be delivered in either a minor or major release. SH confirmed a major release would be our recommendation.
Capture Document / Requirements:	<Insert where appropriate>

DSG Recommendation:	☐ Approve	☐ Reject	☐ Defer

DSG Recommended Release:	Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY

DSG Date:	21/02/2022
DSG Summary:	Rajiv Patel talked through the slide pack and presented some design options for discussion. PO asked if customers supported the proposed approach of managing the pending class change scenario. PO noted that there were no concerns raised and that Xoserve will continue with its working assumption that the design meets customer expectations. PP asked for clarification on the design. JB responded that Xoserve will confirm a detailed explanation of the solution design as part of the detailed design change pack, which will be issued in April.
Capture Document / Requirements:	<Insert where appropriate>

DSG Recommendation:	☐ Approve	☐ Reject	☐ Defer

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DSG Recommended Release:	Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY

DSG Date:	25/04/2022
DSG Summary:	Rajiv Patel (RP) provided a walkthrough of the Detailed Design Change Pack and gave some detail on the main points for DSG customers. RP raised the following key points from the Detailed Design Change Pack documentation; • Performance benchmarks will be assessed at Individual Supply Point level, Supplier level, and an overall Aggregate Shipper level. ▪ Only if the Aggregate Shipper level benchmark fails, will the underlying Failing Supply Points be notified to Shippers. ▪ For the first 3 calendar months after go-live, there will be no Supply Points considered as Failing Supply Points. ▪ Thereafter, on a monthly basis, the CDSP will notify Shippers of Failing Supply Points. ▪ CDSP will reclassify on Shipper's behalf, if Shipper did not reclassify Failing Supply Point during their allotted timeframe. ▪ CDSP reclassification will be a new Specific Service Charge. However, initially, there will be no charges associated to Shippers. DSG members were asked for views. No comments or queries were received during the meeting.
Capture Document / Requirements:	<Insert where appropriate>
DSG Recommendation:	☐ Approve	☐ Reject	☐ Defer
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DSG Date:	23/05/2022
DSG Summary:	PO noted that when this Change Proposal was taken to May's ChMC for Detailed Design approval, where some ChMC representatives asked for additional information to be added. Rajiv Patel (RP) confirmed Xoserve have included clarifications around Supply Point read benchmarks and also what a qualifying Supply Point is. Additionally, a statement has been added to the Detailed Design Change Pack to clarify that potential charges for CDSP reclassification, which initially have been confirmed as not being charging for, will remain under review. PO stated that this Change Proposal will be taken back to the June ChMC for Detailed Design approval. No further comments or questions were raised by DSG attendees.
Capture Document / Requirements:	<Insert where appropriate>
DSG Recommendation:	☐ Approve ☐ Reject ☐ Defer
DSG Recommended Release:	Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY

Version Control

Document

Version	Status	Date	Author(s)	Remarks
1	With DSG	12/08/2019	Xoserve	Approved to proceed to DSG by ChMC on 7th August
2	With DSG	03/02/2020	Xoserve	CP updated with discussions from DSG 27th January 2020
3	With DSG	02/02/2022	Chan Singh	Cp updated with discussions from DSG 24th January 2022
4	Solution Consultation	09/02/2022	Megan Troth	Updated Solution Consultation Change Pack and Reps Section
5	Approved	14/02/2022	Molly Haley	Updated with Solution outcome from the ChMC meeting on 09/02/22 & Section F added
6	With DSG	03/05/2022	Chan Singh	Updated discussions from DSG 21st February 2022
7	With DSG	03/05/2022	Chan Singh	Updated discussions from DSG 25th April 2022