

Change Awareness Session

Questions & Answers:

XRN 4780C

Question	Answer
<p>The "ORGANISATION_TYPE" field is also used in UK Link flows GEA (S96 record) and GEO (S97 record) with valid values SMO, SUP and AMR. Will there be any impacts for these fields as a result of this change?</p>	<p>No, the allowable values in the GEA / GEO records are not proposed to change as a result of this change. The GEA file is only used to update Supplier, SMSO or ASP ID. As this change is for the MAP ID this file is not impacted. The only impacted record is the K85 record which is having the organisation type updated to include an allowable value of MAP.</p>
<p>At implementation, will the Shipper receive bulk MAP ID updates via unsolicited SCR files?</p>	<p>No bulk notification of MAP IDs to Shippers are within scope. Any notification of changes to MAP ID will be sent to Shippers via the new .SIM file. We are not utilising an SCR file for any MAP related processes.</p>
<p>What rejection codes could be seen in the RNJOB/RUNUPD files off the back of the ONJOB/ONUPD files sent to you by a MAM via FTP? Do you have a list?</p>	<p>The Rejection codes in relation to this change will be published shortly.</p>
<p>If a MAM sends the CDSP an ONJOB/ONUPD with no MKPRT segment / no ASSPR (MAP ID) will this reject? I assume not as it is an optional segment</p>	<p>The segment is optional in the hierarchy however, for the ONJOB, where it is a metering asset it is mandatory to be included.</p> <p>In terms of how it will be treated, if the MKPRT segment is not included the transaction will not be rejected as from a structural perspective it is optional. Note that, as time goes on, that MAMs are not providing this data consistently then the transactions stored could be available to REC for performance reporting, should they raise this (for clarity this is not in scope of the current change)</p> <p>If the MKPRT segment is provided but the MAP ID field is left blank then this would be rejected as it is a mandatory data item, when the segment is present.</p>

XRN 4941

Question	Answer
<p>Can you confirm if there is any validation between the existing Meter Read Frequency (MRF) and the MRF received on the CNF, for example if the CDSP hold the read frequency as monthly but we send in a CNF as annual. Would this result in any exceptions/rejections during the acquisition process?</p>	<p>No validation is being completed on the MRF being submitting within the CNF file. The CDSP will update the Meter Read Frequency value to monthly as soon as possible.</p>
<p>Is there further detail on the process available to challenge MRF changes from Xoserve where we don't recognise the meter as Smart?</p>	<p>SMART updates are being updated as part of XRN 5142. If there is a site that you do not recognise as a non-compliant smart meter then this will need to be taken up with the DCC to update. This will then be processed through the existing file flows to update the UK Link system.</p>
<p>Alongside the SCR and CFR files what other files usually contain the Meter Read Frequency (MRF) and what are the acceptable values?</p>	<p>Along with the SCR files, the MRF is also given in all the confirmation files – NMR, CFR, NRF and TRF. It is also provided in the NRL file when an AQ change occurs. Finally, it is contained in some billing files – ASP, ZCS and CZI. The acceptable values are: M (Monthly), A (Annual), 6 (Six Monthly) and D (Daily).</p>
<p>Which file record contains information on the Automated Meter Reading (AMR) device?</p>	<p>We do not hold information on the AMR, we only hold information on whether or not there is an AMR fitted by using the "AMR Indicator" field. The AMR indicator field is present in the following files; NMR, CFR, TRF, MRI, NRF and also the EXZ and PAC files.</p>
<p>Are there any time constraints for when the monthly read needs to be sent to Xoserve?</p>	<p>A valid read should be accepted monthly from the last read date. If this is not received within 4 months, a Must Read will be created.</p>
<p>Is there a lower tolerance to when we can send a read? I.e. will it reject if sent X days after the last accepted read? Also, if there is a limit to the age of the read (current 25 days for Class 4 reads)?</p>	<p>Normal cyclic reads require 7 days between each read date, the submission has to be within 25 business days of the read date. AMR reads for monthly read has to be received by month + 10 days i.e. any meter read in august needs to be received by 10th September otherwise, there are no rules to reject on either age limit or lower tolerance.</p>

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Question	Answer
<p>When sending a confirmation, if we keep the MRF as "A", however it should be an "M", will the system accept the file and process the gain? Additionally, will UK Link run the weekly job and automatically update the MRF to M when the criteria is met and then issue an SCR file to us?</p>	<p>The obligation is on Shippers to submit the correct MRF as per the specified criteria, however, the system will allow an incorrect MRF update on CNF files and will subsequently run a job to update to the correct MRF if any of the criteria is met, initially the change was due to include rejections for this but these rejections were subsequently removed from the change following the CSSC Impact Assessment that went to the Change Management Committee in May 2021.</p>
<p>For the following scenarios will we be sent a SCR file on the 5th November?</p> <ul style="list-style-type: none"> • Any active sites with an AQ > 293,000 on 05/11/2021 • Any active sites with an AMR on 05/11/2021 • Any active sites where the DCC flag = A on 05/11/2021 	<p>This will happen on the 6th November 2021 at the earliest for sites that are changed as part of ongoing changes, for sites prior to the date there will be an activity to "historically cleanse" the data which will go on throughout the post implementation support period, we are currently working on the volumes that will need to be updated, as this is a constantly changing view in production, in order to plan in the detail of the cleanse activity.</p>
<p>RGMA transactions will update the MRF to M immediately where applicable – what are the batch timings for this? E.g. if we were to send a UPD/JOB and SPC file at the same time to Xoserve, would the SPC be picked up first? If it is picked up after the UPD/JOB then our SPC could reject as you will be updating the MRF immediately. If this is the case we may need to delay sending you the UPD/JOB file until after SPC but we have obligation to flow this within a certain time period. It may also require a change to our batch timings to send them more frequently?</p>	<p>RGMA processing & SCP processing will follow the existing batch timings, no amendments to these are being implemented as part of this change. The check for MRF, and ultimately potential amending of the data item is being added to the RGMA workflow for the processing of the submitted RGMA file and the MRF updated, if needed, will be done straight away (with effect from the date the RGMA has been processed). One point to note is that in the scenario described, batch timings shouldn't come into play as if the Shipper submits a SPC there is a minimum of 2 business days prior to the required effective date. But the processes are independent, the RGMA updating the MRF will not check if there is an outstanding SCP (just confirmation change events), if a SCP is outstanding we would still update the MRF and the SCP would just end (as acceptance notification would already have been sent giving the effective date)</p>
<p>How often will you be updating MRF to M off the back of receiving a DXI file from DCC updating Service Flag to A. If this is to be weekly, on what day/time will this happen? We need to make sure our SPC files for this reason reach you before you process the updates.</p>	<p>The CDSP will endeavour to update the Meter Read Frequency value to monthly as soon as possible.</p>

XRN 4941 - Continued

Question	Answer
<p>In regard to Shipper obligations, performance measures and incentives – what are they for flowing the updated MRF to CDSP?</p>	<p>No incentives or reporting are being introduced as part of this change. Modification 0692 was born from a recommendation of UIG review, reporting on misalignment on MRF may continue but the rules Shippers should adhere to remain the same. It is thought that in most cases the CDSP would update the MRF successfully so numbers would be very low on non-confirming SMPs</p>
<p>After the Shipper Transfer Date, the CDSP will update the MRF to M as soon as possible if not set. This will mean (without the facility to know about DCC flag of A or AMR installed pre sending the CNF) we would need to send an update in between transfer date & TRF based on the details in the TRF – is this possible that we can send SPC pre transfer date? Do we have an obligation to try and make this update before the transfer date as this will be quite a large change for something that is not likely to happen often and that you will update anyway at the transfer date?</p>	<p>Shippers will only be able to submit an SPC file to make a request to amend the MRF of a site when the site is Live (LI). If a request is sent to change the MRF when the site is at any other status, including CO, then it will reject with CNF00024 – Confirmation is not live. There is no obligation for the Shipper to update the MRF themselves in this scenario, the system will update the MRF following the shipper transfer date. It is worth noting that the MRF is likely to be correct when Shippers confirm the site as it would have been updated prior to the confirmation.</p>
<p>When you mention bulk updates of MRF post go-live 'details to be communicated in due course' what details are you referring to and when might these be received?</p>	<p>We refer to the dates and approach for when the bulk updates are being run/applied. This is to inform Shippers of the potential of increased SPC response records or unsolicited files to be sent. This activity is expected to be carried out in early November.</p>
<p>Are there any changes to the Must Read process timings as a result of this change? When does the Must read process start for sites that move to Monthly post November Go Live? Is it 4 months from 6th November or 4 months from the last read date for that site?</p>	<p>The Must Read process will start 4 months from the last read date</p>

XRN 5072

Question	Answer
<p>Could we have some clarity on whether the implementation will include re-invoicing for Shippers where new analysis suggests that the TTZ has not correctly been accounted for?</p>	<p>The approach is being developed and will be shared with Change Management in due course. Analysis work to determine volumes per customer is planned for October 2021. However, the project team is looking to see if this can be completed earlier.</p>

XRN 5142

Question	Answer
<p>Is there any cleansing activity expected from DCC/Xoserve/MPAS that will impact us? It is mentioned that DCC will be cleansing their portfolio where values currently maintained are S/W/IA to N/I/A?</p>	<p>The following answer has been provided by our project delivery team and the Xoserve change team. It does not give a definitive answer to your questions, because the installation and commissioning of Smart Meters is something that takes place directly between the DCC and Suppliers:</p>
<p>It is not clear how a Supplier is expected to update DCC/Xoserve/MPAS about any DCC service flag status update they become aware of for a meter on their supply, how is this done?</p>	<p>The current scope of CDSP related Change Proposal (XRN5142) ensures that the UK Link solution aligns with the requirements set out under MP077 and ensures that the new allowable values are reflected in UK Link systems and the Gas Registration Data Provider (as outlined under the Smart Energy Code) continue to be delivered on behalf of our DN and IGT customers. DCC Service Flag information will continue to be made available to Shippers via existing mechanisms such as Data Enquiry Service (DES), APIs, Data Discovery Platform (DDP) and relevant industry data flows linked to Shipper Transfers.</p>
<p>Similarly, there does not seem to be any process to update the Supplier of change in DCC service flag status from DCC/Xoserve/MPAS for the meters on our supply. The only time we get the DCC flag is on COS?</p>	<p>Gemserv who are the Smart Energy Code Manager will be able to clarify whether the information relating to your smart meter portfolio in DCC systems, is planned to be made available to you by DCC as part of their associated Release – you’ll be able to get this clarified by speaking directly to Gemserv who are overseeing the Nov-21 Release: The contact details are here secas@gemserv.com</p> <p>If it is confirmed that the DCC do not have plans to make data available to Suppliers as part of the updates they are making to DCC systems, we would be happy to assess feasibility of progressing with a variation to our associated change XRN 5142 to incorporate Shipper reporting requirements.</p>
<p>The DCC Flag is due to be implemented on 5th November 2021, however, can you please confirm when we would start to receive the files with the new values? Will it be on the 5th November or Monday 8th?</p>	<p>The change will be implemented on the 5th November and the first file we receive from the DCC will be processed at 18:30. Following this any CNF files submitted and processed between the job completion, predicted to be around 09:30 and 23:15, that would meet the conditionality of generating an S98 would include the new values. Other files with the DCC Service Flag will go out for the first time on Monday 8th</p>

XRN 5142 - Continued

Question	Answer
<p>When it is said that the DCC will conduct “a mass update activity” of the DCC Flag status, will this take into consideration non-compliant smart meters and can it be confirmed that this will take place on a regular 4 month basis?</p>	<p>The mass update will be completed post implementation of November 21. Ongoing updates will be received from the DCC via the file flows and when updated are made to their system. Files from the DCC are received on a daily basis and the updates are processed into UK Link.</p>