

DSC Change Completion Report (CCR)



Change Title	Temporary community access to pre-COVID AQ values for Shippers
Change reference number (XRN)	XRN5431
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Target Change Management Committee date	08/12/2021
Date of Solution Implementation	Both solutions to XRN5431 were implemented on 02/11/2021.

Section 1: Overview of Change Delivery

A request from multiple Shippers was made to access specific historic AQs in order to identify whether there has been any temporary impact to the AQ as a result of COVID restrictions. XRN5431 was raised to deliver this so the CDSP are able to provide this information when a Shipper requests.

Disclosure Request Report ([DRR-SEP21-01](#)) was approved by Contract Management Committee (CoMC) at the September Extraordinary meeting. This allows the CDSP to release the Rolling AQ that was effective on 01 April 2020 to a Shipper where they have requested it.

The ChMC approved the delivery of two solutions for XRN5431:

- 1. The User Telephone Enquiry Service**
Shippers use their existing Volume Bandings or subscribe to a new Volume Banding to utilise the User Telephone Enquiry Service to request and receive the pre-COVID AQ value. The charges / rates associated to the Volume Bands are stated within the [CDSP DSC Annual Charging Statement](#). There will be no additional charges to request the pre-COVID AQ via the User Telephone Enquiry Service other than the standard Volume Banding rates.
- 2. Shipper Webpage**
Shippers can self-serve and receive the pre-COVID AQ value for an MPRN. This can be accessed via a webpage available on the Shipper dashboard via the Data Discovery Platform (DDP). The webpage had a high-level cost estimate of £15-20k.

Please note that this was a time sensitive request and due to this we were asked to deliver as soon as possible.

The HLSO was presented in a Solution Options Change Pack (2918.5 – MT – PO), and shortly after consultation closeout, was taken to Extraordinary ChMC 1st November 2021 where Shippers voted to implement both presented solution options immediately. Based on this vote, both solution options went live the following day on 2nd November 2021.

In this scenario, due to the time sensitive nature of the request, the HLSO was used to approve the solutions being implemented. For this reason, in this case, we have not completed a BER as the HLSO

vote approved implementation of the solutions and the CCR is the final confirmation and closure of the change since delivery.

Xoserve Service Area	Xoserve Service Line	(+/-) Projected Change in Annual Cost	(+/-) Actual Change in Annual Cost
Service Area 2	DS-NCS SA2-01	0	0

Section 2: Confirmed Funding Arrangements

Gas Industry Participant	BER Share of Cost	Actual Share of Cost	BER Cost Value	Actual Cost Value
Shippers:	100%	100%	<p>The BER costs have been determined from the costs published and approved in the HLSO which were:</p> <ul style="list-style-type: none"> 1st solution option - £0 additional cost as charges as per existing Telephone Enquiry Service Volume Bands 2nd solution option - £15,000 - £20,000 for the Shipper Webpage 	£19,558.48
IGTs				
DNOs				
Transmission				
DN's & IGT				

Section 3: Provide a summary of any agreed scope changes

N/A

Section 4: Detail any changes to the Xoserve Service Description

A new temporary non-code Shipper Direct Service Line will be implemented for the CDSP to provide Pre-COVID Rolling AQ value via the Shipper Webpage.

A Specific Service Line already exists for the Telephone Enquiry Service and this can remain as is.

Section 5: Provide details of any revisions to the text of the UK Link Manual

The Data Permissions Matrix (DPM) has been updated to include the Pre-COVID AQ value as a data item available to Shippers in Community and Portfolio view.

Section 6: Lessons Learnt

N/A