



DSC Business Evaluation Report (BER)

Change Title	PAC DDP delivery
Xoserve reference number (XRN)	XRN5321
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Target Change Management Committee date	11/08/2021

Section 1: In Scope

In 2019 Xoserve implemented the Data Discovery Platform (DDP), a Business Intelligence (BI) technology to monitor and analyse internal data. The opportunity to leverage this CDSP capability provides customers a new and more visual way to receive and interpret the data services we can provide. The data can be visualised in the form of charts, graphs and dashboards to easily identify key metrics, trends and outliers and then to drill down into the points of interest to focus on the key information.

To support the Performance Assurance Committees (PAC) monitoring of key metrics across the industry, they previously requested a number of releases to further develop the DDP proposition, to aid their ability to monitor industry performance. Three of these Releases were delivered as part of XRN4876 with four remaining that require PAC to utilise their 2021-22 change budget funding of £100k. Delivery will continue to be based on agile principles and thus time and quality can not change, only the scope can. Any undelivered user stories (from a release) will be carried forward to be considered as part of the next release's prioritisation.

Scope of Delivery for 3 releases (Indicative Scope based on current prioritisation)

PAC will get the following:

- Access to new bespoke DDP dashboards including;

Release 1

- As PAFA I want to see how many transfer reads are being submitted, accepted / rejected each month and as a rolling 12-month view so that I can assess shipper's intent (DDP-388)
- As PAFA I want a view of AQ split by age bands for each Shipper so that I can get a view of how old the Aqs are in their Portfolio (DDP-195)
- As PAFA, for all Shippers, I want the AQ corrections dashlet to display the Reason codes for AQ correction so that I have a better understanding of the AQ correction information and the reason behind the corrections (DDP-198)

Release 2 &3 will focus on the below backlog items which will be prioritised by customers prior to entering each sprint:

- As PAFA I want visibility of Meter Read Validity Monitoring, at Shipper & MPRN level, to provide further insight as to whether Shippers are meeting the required UNC expectations. This should provide a history of previous failures and AQ data so that the AQ "at Risk" can be determined. (DDP-193)
- As PAFA I want to see how many estimated opening reads are being replaced via the Shipper Agreed Read (SAR) process so that I can assess shipper's intent. (DDP-389)

- As PAFA I want to see the Isolation status on the detail view of the PAFA dashboard, so I can see if an MPRN is isolated. (DDP-401)
- As PAFA I want to see how many bypass flags are 'Open' and 'Closed' across the industry so that I can monitor how many sites are using the bypass and are not paying for gas so that I understand whether this is a risk. (DDP-402)

We aim to deliver all depicted user stories but following agile principles the BER seeks approval to buy capacity to deliver prioritised backlog items for PAC not commit to an exhaustive scope.

There will be an 8 week mobilisation period following approval of this change.

Section 2: Out of Scope

Anything which can not be delivered within the 3 Releases detailed above.

Section 3: Funding required to deliver the change

XRN Ref	HLSO £	Design EQR	Build £	Test £	Implementation PIS £	MT £	1st Year MTB £	Delivery Total	CSSC Impact £	Risk Margin £	BER Total for Approval £	Shipper £	DN £	IGT £	NTS £	Total
XRN5321	£112,000					£112,000		£112,000								

Key

Item	Description
XRN	The recognised reference of the change
HLSO	Cost of approved solution
Design EQR	Cost already approved in the related EQR. If BER is being done for standalone release and no EQR was published, leave blank
Build	Costs associated with building functional changes
Test	Is a total of all testing (other than MT) to includes UAT, System Test, System Integration Test, Regression Test and Performance Test
Market Trials	Costs associated with Market Trials - if none required for the XRN, the field is left blank
MTB	Costs associated with additional to MTB through to end of the Financial Year
Delivery Total	Total costs per XRN minus related EQR costs, risk margin and contingency
Risk Margin	Costs associated with the mitigation of known risks relating to each XRN should they materialise during the project
BER Total for Approval	Total costs per XRN minus related EQR costs (inclusive of risk margin and contingency) being requested for approval in ChMC
Shipper %	% of costs being funded by Shippers
DN %	% of costs being funded by DNs
IGT %	% of costs being funded by IGTs
NTS %	% of costs being funded by NTS
Shipper £	Costs being request for approval via BER (BER Total for Approval * Shipper % Share)
DN £	Costs being request for approval via BER (BER Total for Approval * DN % Share)
IGT £	Costs being request for approval via BER (BER Total for Approval * IGT % Share)
NTS £	Costs being request for approval via BER (BER Total for Approval * NTS % Share)
Total	Sum of all costs related to each change

Section 4: Estimated impact of the service change on service charges

Please detail any projected increase or decrease in cost to any of Xoserve's service areas, and within them any service lines, as a result of this change.

[Impacts to Ongoing Costs Example](#)

XRN	Xoserve Service Area & Line	Impact	(+/-) Projected Change in Annual Cost
5321	Data Discovery Platform	Non-currently identified	Non-currently identified
Total			£0.00

Section 5: Project plan for delivery of the change

The Data Discovery Platform is being run as an Agile Project methodology. Governance will look at the Releases combined, using governance and the agreed artefacts for delivery. Any User Stories not delivered as part of this Release, will go back into the Product Backlog and delivered at a later Release.

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
Release 1																						
Planning	■																					
Agile Delivery Cycle		■	■	■	■	■	■	■														
Release Activities								■														
Release 2																						
Planning								■														
Agile Delivery Cycle									■	■	■	■	■	■	■							
Release Activities																■						
Release 3																						
Planning																■						
Agile Delivery Cycle																	■	■	■	■	■	■
Release Activities																						■

Section 6: Additional information relevant to the proposed service change

Risk Margin

XRN Ref	Risk Margin	Description
XXXX	£XXXX	Change to requirements - timebound to end of PIS

Please advise of any:

Constraints (any restriction that defines the project's limitations)

Risks (any events that, should they occur, will have an effect on achieving the project's objectives)

Issues (any problems which have already occurred and either have a positive or negative effect on the project's ability to meet its objectives)

Assumptions (any statements that are taken as being true for the purposes of planning, but are subject to change)

Please indicate if any of the above will have external involvement. Who will be involved? When will they be involved, and how?

Please send completed form to: box.xoserve.portfoliooffice@xoserve.com

Document Version History

Version	Status	Date	Author(s)	Summary of Changes

Template Version History

Version	Status	Date	Author(s)	Summary of Changes
2.0	Approved	17/07/18	Rebecca Perkins	Template approved at ChMC on 11 th July
3.0		23/06/2021	James Rigby	Table added to section 1 More detailed table in section 3 More detailed table in section 4 Inserted a project plan example in section 5 Table added in section 6