

DSC Change Completion Report (CCR)



Change Title	Minor Release Drop 9
Change reference number (XRN)	XRN5294
Xoserve Project Manager	Bali Bahia
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Contact number	
Target Change Management Committee date	10/05/2021
Date of Solution Implementation	20/03/2021

Section 1: Overview of Change Delivery

The changes within Minor Release Drop 9 were delivered to the agreed scope and to the agreed implementation date of 20th March 2021. The changes made in UK Link were as detailed below.

XRN5080: Failure to Supply Gas (FSG_GSOP1) - System Changes

Ofgem requires the DNs to operate GSOPs for certain services that are provided to end-consumers.

Where these service standards are not reached, the DN is required to make compensation payments within certain timescales. GSOP1 relates to the DN failing to supply gas to an end-consumer. Where the DN fails to make GSOP1 payments within the relevant timescale, further compensation is paid through GSOP12.

Xoserve provides process/application support to the DNs to ensure the GSOP1 (or, FSG) payments are invoiced according to the statutory timescales.

We are providing a solution to enable DNs to comply with the new FSG Licence obligations; GSOP1 Failure to Supply Gas (FSG):

- Payable after 24 Hours (as per current RIIO-GD1)
- Domestic payment increased from £30 to £60
- Non-Domestic payment increased from £50 to £100 (MPRNs =< 73,200 kWh, MSC 'I')
- Payment cap of £1,000 to be removed
- Payable to customer (via Shipper / Supplier) reduced from 20 to 10 working days
- Note: GSOP12 late liability incurred if GSOP1 is not paid within 10 working days from the 'Gas On day'

GSOP12: Timely payment of GSOP customer payments:

- Late liability payment from 11th working day (see previous Note)
- Payment increased from £20 to £40 – one-off payment

Benefits:

DNs will be able to identify and reconcile all the Mod0565 MPRs that have been transferred from the FSG process into the SOS Liabilities process ready for invoicing.

XRN5135: DNO and NTS Invoices to Shippers and DNs VAT compliance

Invoices issued to DNs and the invoices issued to shippers on behalf of DNs are missing some of the details. Specifically, customer name and address are not included and as such the invoices are not compliant with UK VAT legislation.

All invoices issued to DNs and to Shippers on behalf of Gas Transporters (including NTS) must be compliant with HMRC VAT regulations:

- The invoice documentation must include the full legal trading name of the recipient
- The invoice documentation must include the full legal registered trading address of the recipient
- Some invoices must be altered to include the Vendor/Supplier address (only applicable to those invoices where this information is currently missing)

Benefits:

Invoices become Vat compliant, and also the existing workaround of a letter sent to DN's and Shippers to cover

Gas Industry Participant	BER Share of Cost	Actual Share of Cost	BER Cost Value	Actual Cost Value
Shippers	-	-	-	-
IGTs	-	-	-	-
DNOs:	-	-	-	-
Transmission	-	-	-	-
DN's & IGT	-	-	-	-
Total Cost				£110,030.30
Section 3: Provide a summary of any agreed scope changes				
There were no scope changes for Minor Release Drop 9				
Section 4: Detail any changes to the Xoserve Service Description				
N/A				
Section 5: Provide details of any revisions to the text of the UK Link Manual				
There have been no changes to the UK Link Manual				
Section 6: Lessons Learnt				
Scope updates to be provided within the agreed timescales from service provider.				
Cross-platform engagement to be managed from the start to agree requirements and delivery approach for multiple changes.				
SME resource constraints to be managed from the start of the project by providing early sight of the plan to understand when resources are required for each phase.				

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Document Version History

Version	Status	Date	Author(s)	Summary of Changes
0.1	Draft	23/03/2021	Bali Bahia	Initial draft
			Tracy OConnor	

Template Version History

Version	Status	Date	Author(s)	Summary of Changes
2.0	Approved	17/07/18	Rebecca Perkins	Template approved at ChMC on 11 th July
3.0	Approved	19/12/18	Heather Spensley	Moved onto Xoserve's new Word template in line with new branding