



## **DSC Delivery Sub-Group**

24<sup>th</sup> May 2021



## **DSG Agenda**

24<sup>th</sup> May 2021

# DSG Agenda (1)

Item	Title	Document Ref	Lead	Action Required From DSG
1.	General Meeting Administration			
1a.	Welcome and Introductions	Verbal	Chair	Introduce yourself
1b.	Previous DSG Meeting Minutes and Action Updates	Verbal	Chair	Approval of the meeting minutes for the previous meeting
2.	Changes in Capture			
2a.	New Change Proposals – For Initial Overview of the Change – <b>None for this meeting</b>			
2b.	Change Proposal Initial View Representations – <b>None for this meeting</b>			
2c.	Undergoing Solution Options Impact Assessment Review – <b>None for this meeting</b>			
2d.	Solution Options Impact Assessment Review Completed – <b>None for this meeting</b>			
3.	Changes in Detailed Design			
3a.	Design Considerations – <b>None for this meeting</b>			
3b.	Requirements Clarification			
3b.i.	XRN4941 – Auto updates to meter read frequency (MOD0692)	Slides	Michelle Niits	For information and discussion
3b.ii.	XRN5072 – Application and derivation of TTZ indicator and calculation of volume and energy – all classes	Slides	Michelle Niits	For information and discussion
3b.iii.	XRN5122 – Gemini System Enhancements	Slides	Chair	For information and discussion
3v.iv.	XRN5341 – MOD0745 Mandatory Setting of Auction Bid Parameters	Slides	Chair	For information and discussion

# DSG Agenda (2)

<b>4.</b>	<b>Major Release Update</b>			
<b>4a.</b>	Minor Release Drop 9	Slides	Bali Bahia	Standing agenda item – for information (if there is an update)
<b>4b.</b>	June 2021	Slides	Tom Lineham	Standing agenda item – for information (if there is an update)
<b>4c.</b>	November 2021	Slides	Tara Ross	Standing agenda item – for information (if there is an update)
<b>5.</b>	Change Pipeline	Slides	Paul Orsler	Standing agenda item – for information (if there is an update)
<b>6.</b>	Issue Management			
<b>6a.</b>	AQ Task Force Update	Slides	Michele Downes	Standing agenda item – for information (if there is an update)
<b>7.</b>	CMS Rebuild	Slides	Joanne Williams/Linda Whitcroft	For information and discussion
<b>8.</b>	Population/Degradation of MAP Id	Slides	Simon Harris	For information and discussion
<b>Annex – For Information</b>				
<b>8.</b>	ChMC Update	Slides	Rachel Taggart	Standing agenda item – for information (if there is an update)
<b>9.</b>	Defect Summary	Slides	Mark Tullett	Standing agenda item – for information (if there is an update)
<b>10.</b>	Portfolio Delivery			
<b>10a.</b>	Portfolio Delivery Overview POAP	POAP published on Xoserve.com		Standing agenda item – for information (if there is an update)

# 1b. Previous DSG Meeting Minutes and Action Updates

- The DSG Actions Log will be published on the DSG pages of [Xoserve.com](https://www.xoserve.com)




## **2. Changes in Capture**



## **2a. Change Proposal – For Initial Overview of the Change**

## 2a. Change Proposal – For Initial Overview of the Change

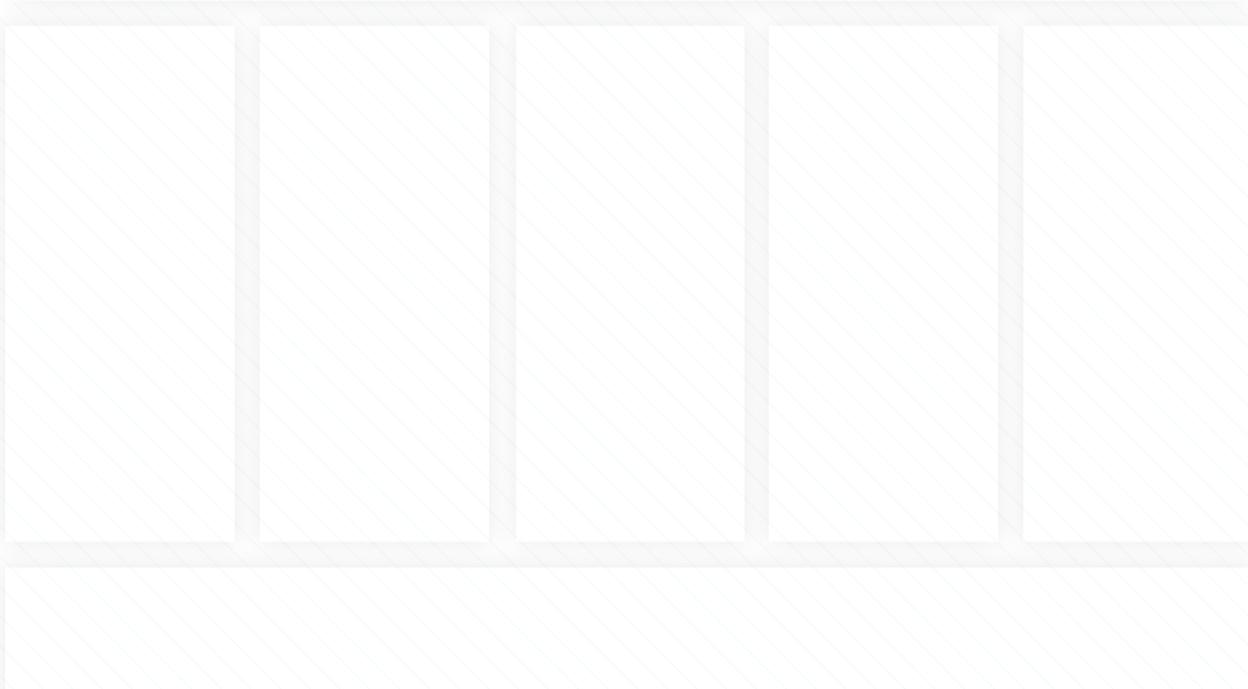
- **None for this section.**




## **2b. Change Proposal Initial View Representations**

## 2b. Change Proposal Initial View Representations

- **None for this section.**





## **2c. Undergoing Solution Options Impact Assessment Review**

## 2c. Undergoing Solution Options Impact Assessment Review

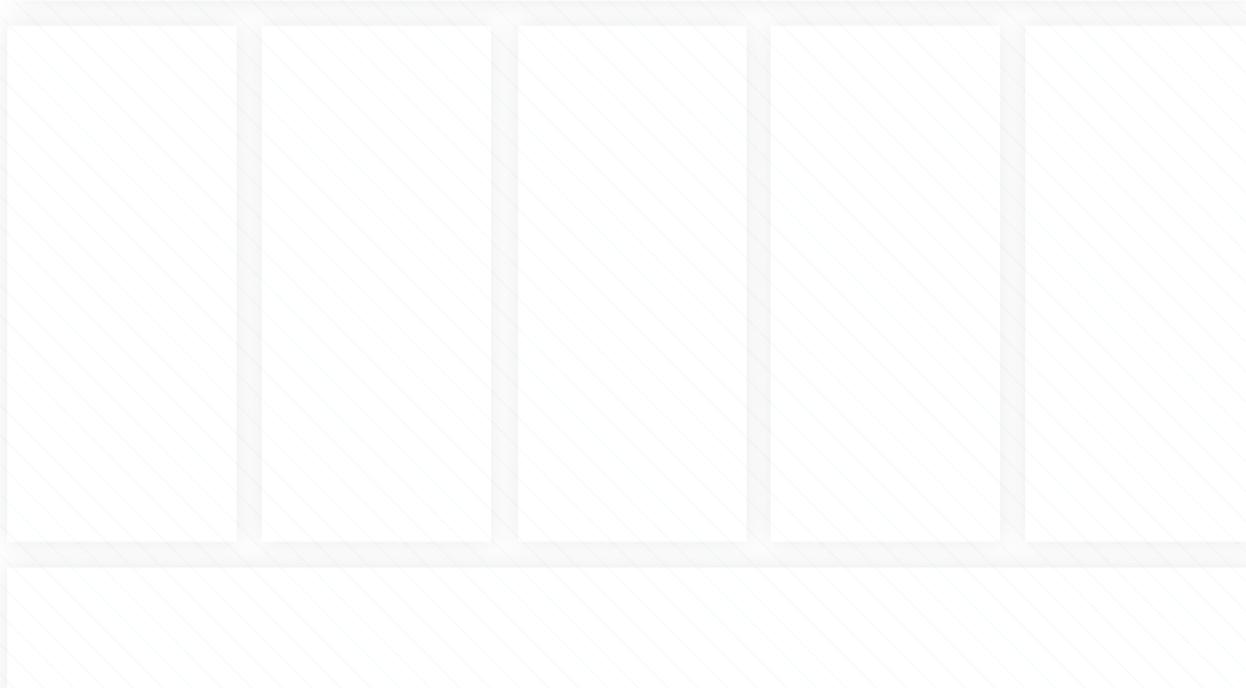
- **None for this section.**




## **2d. Solution Options Impact Assessment Review Completed**

## 2d. Solution Options Impact Assessment Review Completed

- **None for this section.**

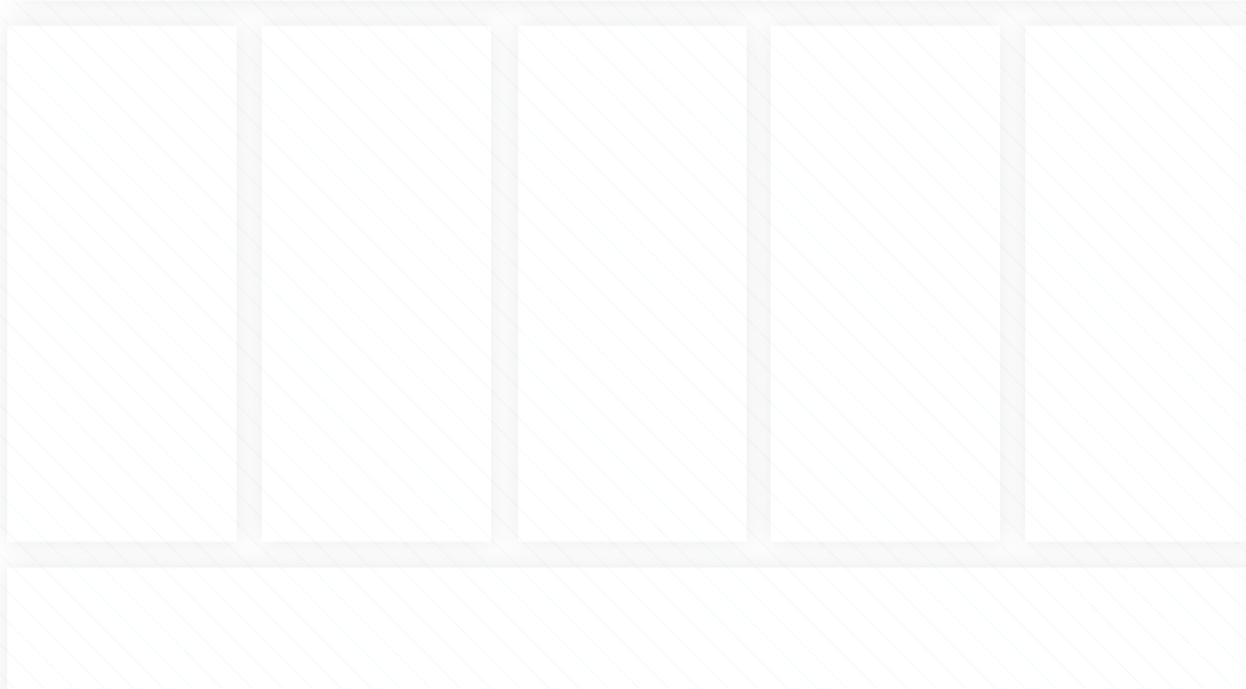





### **3. Changes in Detailed Design**

## 3a. Design Considerations

- **None for this section.**



## 3b. Requirements Clarification

- 3b.i. – XRN4941 – Auto updates to meter read frequency (MOD0692)
- 3b.ii. – XRN5072 – Application and derivation of TTZ indicator and calculation of volume and energy – all classes
- 3b.iii. – XRN5122 – Gemini System Enhancements
- 3b.iv. – XRN5341 – MOD0745 Mandatory Setting of Auction Bid Parameters



**3b.i. – XRN4941 – Auto updates to meter  
read frequency (MOD0692)**

# XRN4941 MOD0692 - Auto updates to meter read frequency

For all changes in scope for November 21 Release, an impact assessment was carried out against the Central Switching Service (CSS) and the Central Switching Service Consequential Change (CSSC) programs.

It was found that XRN4941 had within its original scope three components which impact the design of CSSC and therefore, (in line with Ofgem directive) could not be implemented prior to CSS.

A decision was made at ChMC in May 21 to reduce the current scope for XRN4941 to remove these components from the design, effectively removing the risk to CSSC and ensure the CDSP can still implement a solution that conforms to Modification 0692 requirements.

The below highlights the three components in question.

1. There will be no validation added to the .NOM file processing (to reject a nomination if a non monthly read frequency is requested where there is an AMR device or DCC Service Flag of active\*)
2. There will be no validation added to the .CNF file processing (to reject a nomination if a non monthly read frequency is requested where there is an AMR device or DCC Service Flag of active\*)
3. There will be no changes made to the MRF at D-2, D-1 or on D when there is a Shipper Transfer or Reconfirmation

Removing these components will allow sites to be registered with a non compliant MRF, therefore we will add an additional batch job to identify any sites that have had a Shipper Transfer or Reconfirmation with a non-compliant Meter Read Frequency and update the MRF to monthly as soon as possible once the Shipper Transfer or Reconfirmation is live. The Shipper will be notified about the updated MRF via an unsolicited SCR file/record.

An updated Detailed Design Change Pack, for information only, has been issued.

*\*There is already a rejection where the AQ is equal to or greater than 293,000kWh and a non monthly read frequency is requested.*

# XRN4941 MOD0692 – Auto updates to meter read frequency

High Level Components	MOD Requirement	New Scope	Original Scope
Batch job to update MRF where DCC Service Flag is A	Yes	Yes	Yes
RGMA updated to update MRF where AMR is installed	Yes	Yes	Yes
Batch job to update MRF where AQ =>293,000	Yes	Yes	Yes
Issue unsolicited SCR file/record to Shippers advising them of MRF change	No - DSG recommendation	Yes	Yes
Reject Supply Point Amendments where MRF should be monthly	No - DSG recommendation	Yes	Yes
Data Cleanse job created to update MRF for current portfolio	Yes	Yes	Yes
Meter Read context updated	No - DSG recommendation	Yes	Yes
<b>Reject nominations where MRF should be monthly</b>	<b>No - DSG recommendation</b>	<b>No</b>	<b>Yes</b>
<b>Reject confirmations where MRF should be monthly</b>	<b>No - DSG recommendation</b>	<b>No</b>	<b>Yes</b>
<b>Confirmation workflow updated to change MRF within a Shipper Transfer or Reconfirmation</b>	<b>No - DSG recommendation</b>	<b>No</b>	<b>Yes</b>
<b>Batch job to update MRF following Shipper Transfer or Reconfirmation</b>	<b>No – added to prevent non-compliant MRF</b>	<b>Yes</b>	<b>No</b>



**3b.ii. – XRN5072 – Application and derivation of  
TTZ indicator and calculation of volume and  
energy – all classes**

# XRN5072 – Application and derivation of TTZ indicator and calculation of volume and energy

Following the issuing of the Detailed Design Change Pack in March (reference 2788.3 - MT – PO), changes have been identified to the design in relation to Check Reads:

## **1. Inserted Check Read**

It was stated that where a Check Read is inserted i.e. there is a subsequent read already present, then the volume calculation would need to be changed to ensure volume between the inserted Check Read and the later read is correct. Following further analysis, it has now been identified that the current calculation does cater for this scenario correctly and, therefore, no changes are required to it.

## **2. Check to Check calculations, triggered by an SFN read, with an estimated Transfer or Class change reading**

Where there is an estimated Transfer or Class change reading, a Check Read received via the Site Visit and Fault Notification (SFN) file is validated against the previous Check Read however the volume is calculated from the Transfer or Class change read. As volume is calculated to a different read than that used for validation, a change is required to the volume calculation.

*It should be noted that there is currently a defect resulting in the SFN read being validated against the estimated Transfer Read and this is currently being investigated.*

An revised Detailed Design Change Pack, for information only, has been issued.

# XRN5072 – Application and derivation of TTZ indicator and calculation of volume and energy

The logic for determining the TTZ to use for calculating the Check to Check volume, from the SFN read to the estimated Transfer or Class change read, will be updated as follows:

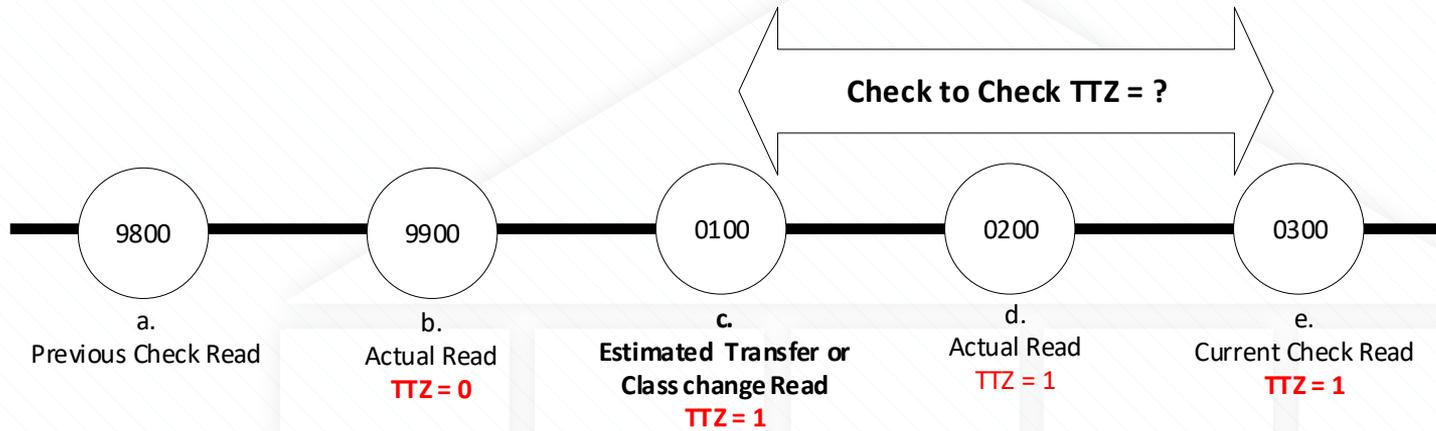
TTZ of the Current Check Read

minus

the SUM of all TTZs between the previous Check Read and, up to and including, the estimated Transfer or Class Change read

(for clarity, this includes the TTZ on the estimated Transfer or Class change read but excludes the TTZ on the previous Check Read)

Any reads present after the estimated Transfer or Class change read are not included in the calculation.



The TTZ of d. read is not included in determining the TTZ to use in the volume calculation

e. TTZ is calculated by  
 TTZ of the Current Check Read e. = 1  
 minus  
 the SUM of all TTZs between the previous Check Read and, up to and including, the estimated Transfer or Class Change read b. (0), c. (1) = 1  
 Therefore, TTZ e. = 0

The TTZ of the current Check Read must be derived as 0 so that the portion of the Check to Check volume back to the estimated transfer or Class Change Read is calculated as +200 and not as +10200.



**3b.iii. – XRN5122 – Gemini System  
Enhancements**

## 3b.iii. – XRN5122 – Gemini System Enhancements

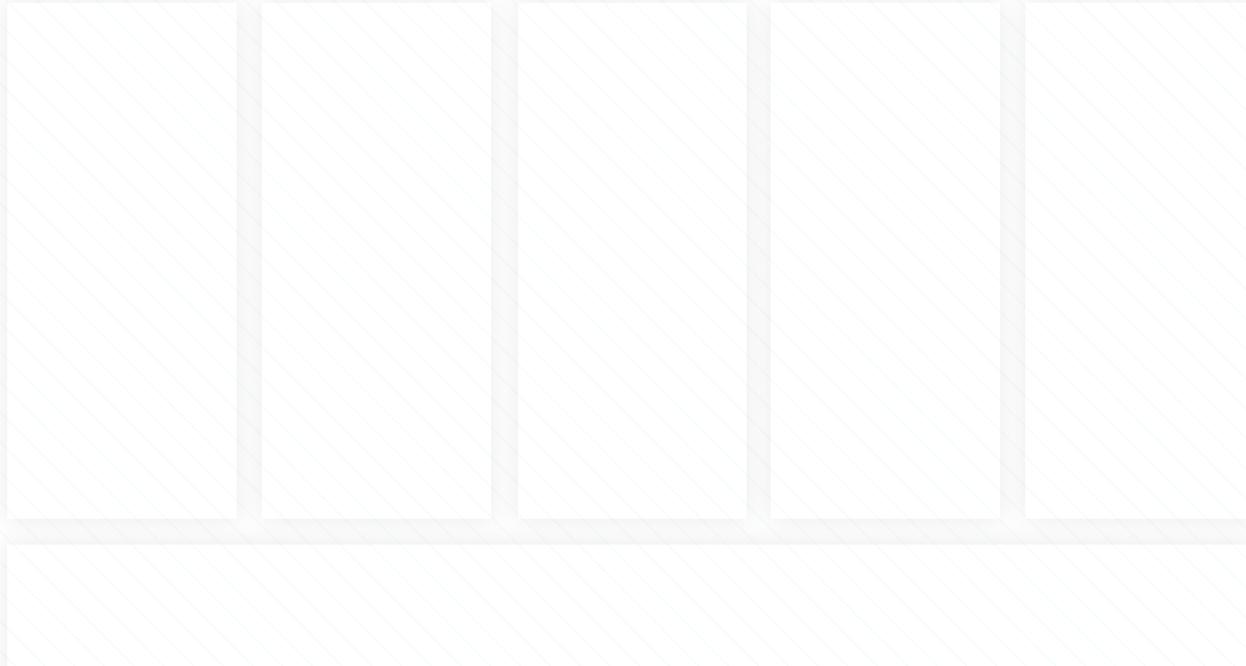
- The May 2021 Change Pack can be found [here](#).



**3b.iv. – XRN5341 – MOD0745 Mandatory  
Setting of Auction Bid Parameters**

# XRN5341 – MOD0745 Mandatory Setting of Auction Bid Parameters

- The May 2021 Change Pack can be found [here](#).





## **4. Major Release Update**

# 4. Major Release Update

- 4a. Minor Release Drop 9
- 4b. June 2021 Release
- 4c. November 2021 Release



## **4a. Minor Release Drop 9**

# XRN5294 – Minor Release Drop 9 - Status Update

	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
RAG Status			
Status Justification			
Schedule	<ul style="list-style-type: none"> <li>Post Implementation Support completed successfully on 23<sup>rd</sup> April</li> <li>No defects raised</li> <li>CCR issued for May ChMC for approval</li> </ul> <p><b>Decision in May ChMC</b></p> <p>CCR approval being sought</p>	<p>The Gantt chart displays the project timeline from Monday, 01/02/21 to Friday, 30/04/21. Key milestones include:         <ul style="list-style-type: none"> <li><b>Build:</b> Mon 28/12/20 - Mon 18/01/21</li> <li><b>Test:</b> Mon 18/01/21 - Mon 15/03/21</li> <li><b>Implementation:</b> Sat 20/03/21</li> <li><b>PIS (Post Implementation Support):</b> Mon 22/03/21 - Fri 23/04/21</li> <li><b>Clos (Close):</b> Fri 30/04/21</li> </ul>         A 'Today' marker is positioned at the end of the timeline on Friday, 30/04/21.       </p>	
Risks and Issues	None Applicable		
Cost	On track to complete within approved spend		
Scope	<p><b>There are 2 changes within Minor Release 9:</b></p> <p>XRN5080 - Failure to Supply Gas (FSG-GSOP1) – System Changes            XRN5135 - DNO and NTS Invoice to Shippers and DNs VAT Compliance</p>		



## **4b. June 2021 Release Update**

# XRN5253 June 21 Major Release - Status Update

		Overall Project RAG Status		
		Schedule	Risks and Issues	Cost
RAG Status				
Status Justification				
Schedule	<ul style="list-style-type: none"> <li>Project On Track</li> <li>Testing phase progressing to plan</li> <li>System Testing and User Acceptance Testing complete.</li> <li>Regression Testing commenced to plan in April and on track to complete to schedule.</li> <li>E-Learning awareness training to be available from 28<sup>th</sup> May</li> <li>Project Cutover will be completed via code transport on Saturday 26<sup>th</sup> June</li> <li>Post Implementation Support dates agreed and to be made available in June ChMC</li> </ul> <p><b>Decision In May ChMC</b></p> <ul style="list-style-type: none"> <li>None</li> </ul>	<p>The Gantt chart displays the project schedule from March to August 2021. Key milestones and tasks are as follows:</p> <ul style="list-style-type: none"> <li><b>UAT</b> (User Acceptance Testing): Mon 01/03/21 08:00 - Fri 05/03/21 17:00 (On Track)</li> <li><b>UAT Execution Complete</b>: Mon 12/04/21 17:00 (On Track)</li> <li><b>Regression Test Execution Complete</b>: Fri 14/05/21 17:00 (On Track)</li> <li><b>Performance Test Execution Complete</b>: Fri 11/06/21 17:00 (On Track)</li> <li><b>Project Go Live</b>: Sat 26/06/21 08:00 - Sat 26/06/21 17:00 (On Track)</li> <li><b>PIS 1</b> (Post Implementation Support): Mon 28/06/21 08:00 - Mon 28/06/21 17:00 (Not Baselined)</li> </ul> <p>Legend: Complete (Blue), On Track (Green), At Risk (Yellow), Overdue (Red), Not Baselined (Purple)</p>		
Risks and Issues	<ul style="list-style-type: none"> <li>None Applicable</li> </ul>			
Cost	<ul style="list-style-type: none"> <li>Forecast costs on track to complete within approved BER</li> </ul>			
Scope	<p>In Scope (XRN5093) - MOD0711 – Update of AUG Table to reflect new EUC bands</p> <p>Descoped (XRN4992) - MOD0687 – Creation of new charge to recover last resort supply payments – Descoped at Extraordinary ChMC on 26<sup>th</sup> October 2020</p> <p>Descoped (XRN4941) - MOD0692 - Auto updates to meter read frequency – Descoped at ChMC on 11<sup>th</sup> November 2020</p>			



**4c. November 2021 Release**

# XRN5289 – November 21 Major Release - Status Update

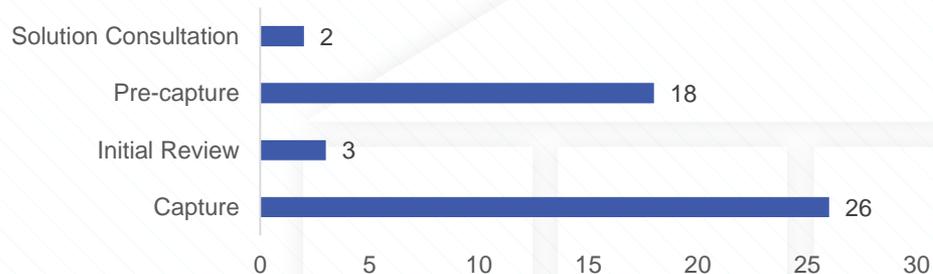
		Overall Project RAG Status			
		Schedule	Risks and Issues	Cost	
RAG Status					
Status Justification					
Schedule		<ul style="list-style-type: none"> <li>Design phase on track to complete to current schedule</li> <li>Remaining 3 change packs delivered on plan; eChMC arranged for 5th May for approval</li> <li>Implementation approach and full project timeline planned to be delivered following scope confirmation</li> <li>Implementation window 5<sup>th</sup> November</li> <li>Contingency Implementation window 12<sup>th</sup> November</li> <li>No recommendation for Market Trials for the changes in scope</li> </ul> <p><b>Decision in May ChMC &amp; Return to Green:</b></p> <ul style="list-style-type: none"> <li>Approve BER and agree November 21 Delivery Scope</li> </ul>	<p>INITIATION STAGE COMPLETE 14 May 2021 17:00</p> <p>Today</p> <p>Start 01 December 2020 08:00</p> <p>Dec '20 Jan '21 Feb '21 Mar '21 Apr '21 May '21 Jun '21</p> <p>✓ START UP STAGE PLAN 01 December 2020 08:00 - 01 December 2020 08:00</p> <p>INITIATION STAGE PLAN 04 December 2020 08:00 - 14 May 2021 17:00</p> <p>DESIGN STAGE PLAN 01 February 2021 08:00 - 21 June 2021 17:00</p> <p>✓ EQR Approved by ChMC 13 January 2021 17:00</p> <p>✓ Change Pack delivery to ChMC 09 April 2021 08:00</p> <p>ChMC Change Pack approval 12 May 2021 08:00</p> <p>ChMC decision for delivery 12 May 2021 08:00</p>		
Risks and Issues		<p>RISK (XRN5142) - Unknown volumes for data cleanse</p> <p>Mitigation - Regular touch points with DCC in place, we understand the method, need to understand the expected volume and plan</p>			
Cost		<p>Forecast to complete design against approved EQR</p> <p><b>Return to Green:</b> Approval of BER required to progress to Build phase</p>			
Scope		<p><b>XRN4941</b> - MOD0692 - Auto updates to meter read frequency</p> <p><b>XRN5007</b> - Enhancement to reconciliation process where prevailing volume is zero</p> <p><b>XRN5072</b> - Application and derivation of TTZ indicator and calculation of volume and energy – all classes</p> <p><b>XRN5091</b> - Deferral of creation of Class change reads at transfer of ownership</p> <p><b>XRN5142</b> - New allowable values for DCC Service Flag in DXI File from DCC</p> <p><b>XRN5180</b> - Inner tolerance validation for replacement reads and read insertions</p> <p><b>Descoped - XRN5186</b> MOD0701 – Aligning capacity booking under the UNC and arrangements set out in relevant NEXas</p> <p><b>Descoped - XRN5187</b> MOD0696 – Addressing inequalities between capacity booking under the UNC and arrangements set out in the relevant NEXas</p>			



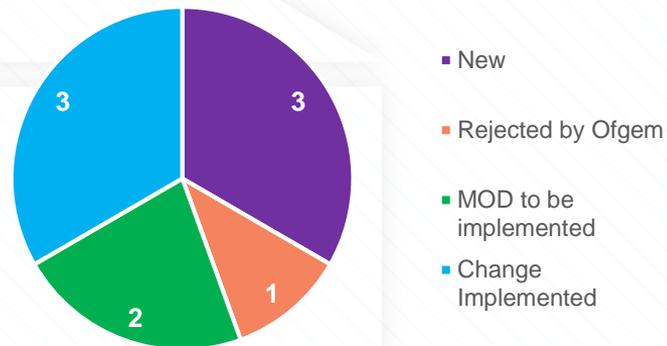
## **5. Change Pipeline**

# Change Development & Delivery Pipeline (DSC Change / Minor Release Budget)

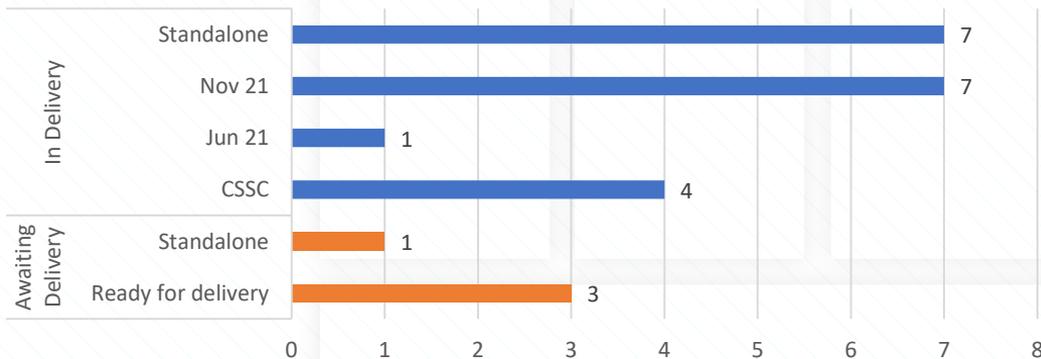
## Change Development



## Changes From Last Period



## Delivery Pipeline

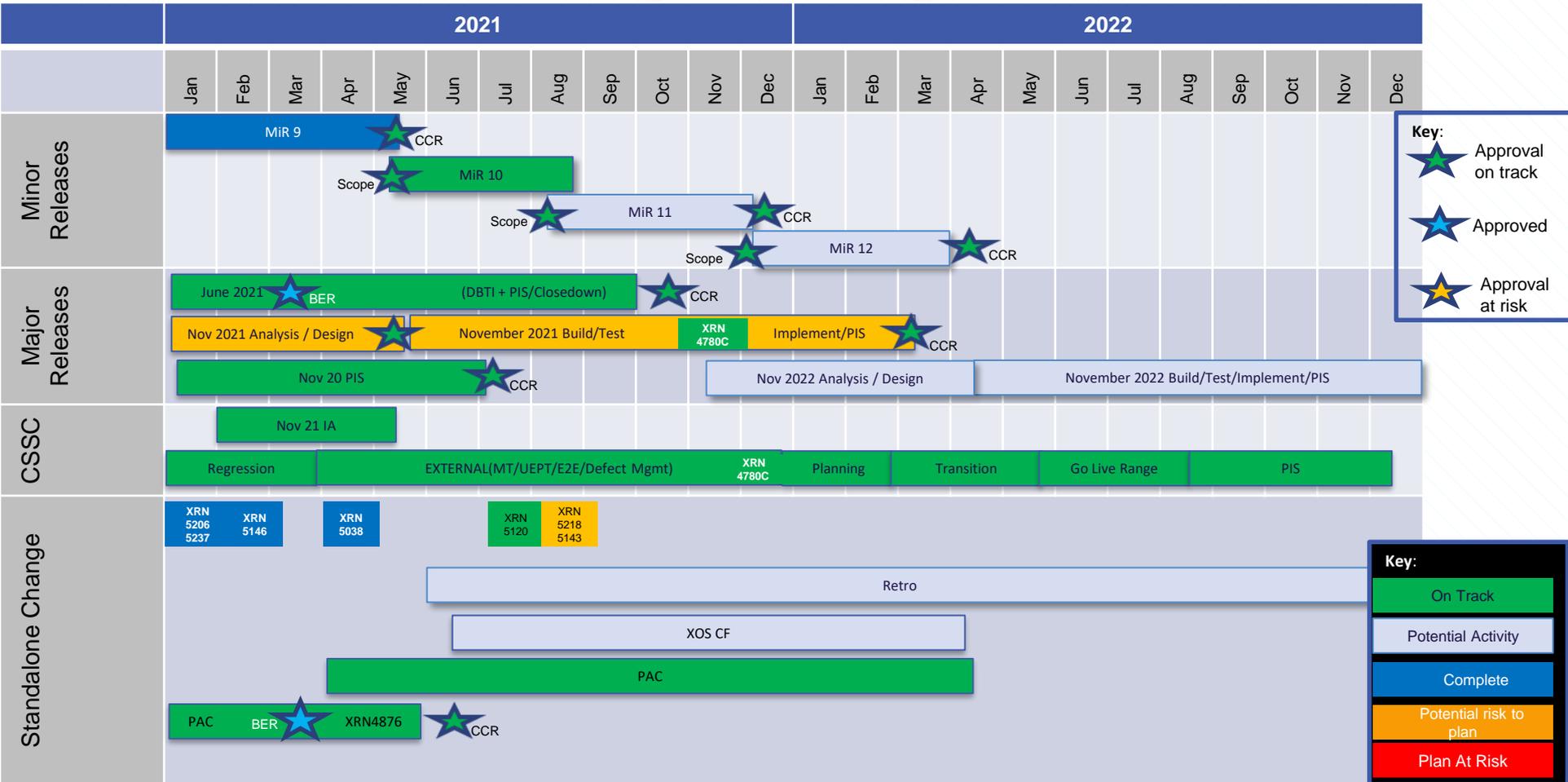


\* Pre-capture may contain changes that won't require delivery / funding



Microsoft Excel  
Worksheet

# 2020-2022 DSC Change / MiR Pipeline

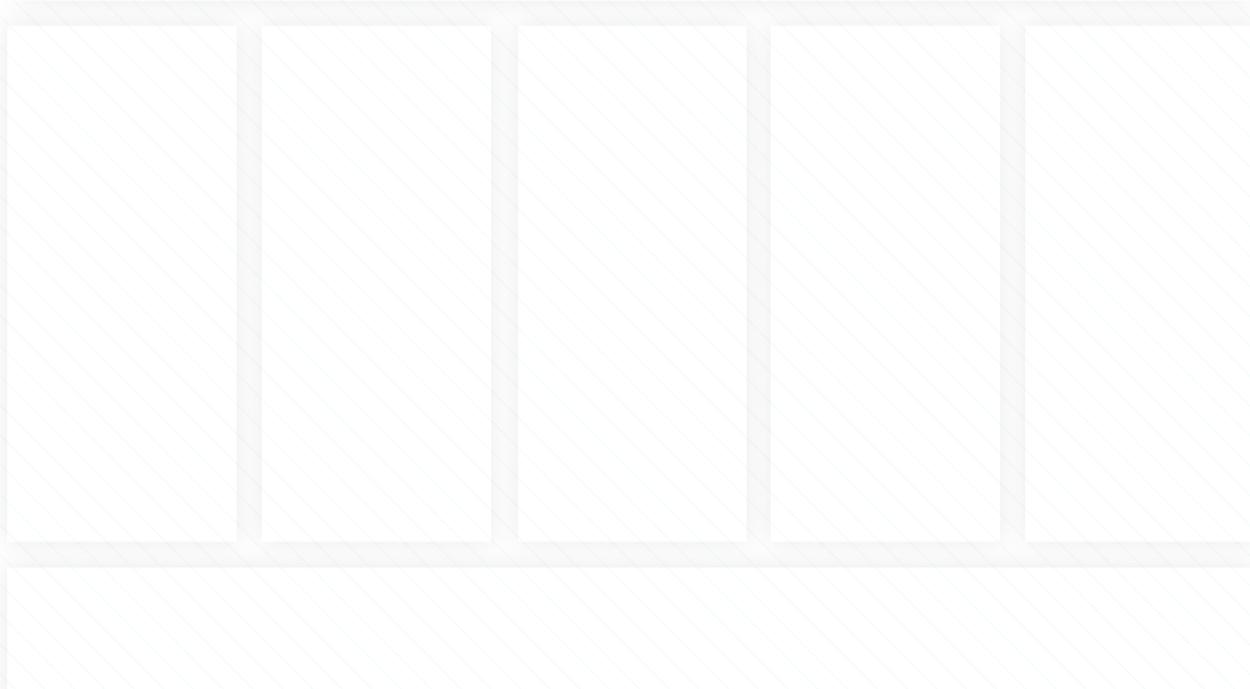




## **6. Issue Management**

# 6. Issue Management

- 6a. AQ Taskforce Update






## **6a. AQ Taskforce Update**



# Customer Issue Management Dashboard

19<sup>th</sup> May 2021

Version 1.0  
10<sup>th</sup> May 2021

# Summary Dashboard April 2021 Period



## Open Customer Issues\*

Mar	Apr
8	8



## Amendment Invoice Open Defects\*

Mar	Apr
8	6



## Open Defects\* (all)

Mar	Apr
59	55



## Customer Impacting P1's

Mar	Apr
0	0



## Customer Impacting P2's

Mar	Apr
5	3



## AQ Related Open Defects\*

Mar	Apr
11	10



## UKLink Incidents Raised

Mar	Apr
2	1



## Gemini Related Incidents Raised

Mar	Apr
3	2



# Customer Issue Summary (as at 10<sup>th</sup> May 2021)

Issue	Customer Impact	Impacted Customers	Date Detected	Expected Resolution Date	Complexity	Impact to Customers Processes	Materiality Impact to Customers	Status for Resolution	Resolution Plan
Amendment Invoice	<ol style="list-style-type: none"> <li>1. Reconciliation charges excluded from the invoice where MPRNs are impacted by a defect</li> <li>2. Potential incorrect reconciliation charges for un-detected defects</li> <li>3. Cash flow for Distribution Networks</li> </ol>	Shippers & DNs	Jul-18	Monitoring to continue until stable	High	High	High	Amber	<p>Continue to track as Amber due to the number of exceptions and defects that remain unresolved.</p> <p>Team continue to work through defects &amp; Exception backlog.</p> <p>See agenda item 7.4</p>
Incorrect AQ values due to system defects	<ol style="list-style-type: none"> <li>1. AQ's calculated incorrectly due to various data issues relating to specific scenarios.</li> <li>2. Where FYAQ is affected this will impact transportation rates applied</li> <li>3. For Class 3 and 4 meter points the gas allocations will be incorrect which also affects UIG for the industry</li> </ol>	Shippers & DNs	Jan-19	Monitoring to continue until stable	High	High	High	Green	<p>Number of defects has reduced and tracking to plan to resolve. Resolution of old defects &amp; high customer impacting continue to be prioritised. Process Improvement activities also tracking to plan.</p> <p>See agenda item 7.4</p>
System availability & performance	<ol style="list-style-type: none"> <li>1. Resource within customer organisations are unable to complete tasks/activities</li> <li>2. Risk to energy balancing processes (Gemini)</li> <li>3. Risk to system security (Gemini)</li> <li>4. Customer reputational risk</li> <li>5. Financial impacts</li> </ol>	All Customers	Dec-19	Monitoring to continue until stable	High	High	High	Amber	<p>Three P2 incidents raised in April; 2 relating to Gemini, 1 relating to UKLink. UKLink incident relating to the processing of files in Market Flow. Raised on 29th March. Support continues with customers impacted. Currently on Amber status for P2 UKLink issue only from red status earlier in the month.</p> <p>See agenda item 7.3</p>
Response to customer queries (not via CMS)	<ol style="list-style-type: none"> <li>1. Unresolved queries</li> <li>2. Incomplete, incorrect or no response to queries raised</li> <li>3. Having to chase or escalate to get a response</li> </ol>	All Customers	Dec-19	Monitoring to continue until standards are continually applied & met	Medium	High	Medium	Green	<p>The new query and ticket status tracking process are in place and we are utilising the agile methodology for this delivery so we can deliver enhancements to customers and our workforce at a faster pace.</p>
COVID-19 impacts	<ol style="list-style-type: none"> <li>1. Impacts to AQ during lock-down</li> <li>2. Potential impact to over/under allocations and UIG</li> <li>3. Impacts to capacity rates where AQs rise above 732,000 kWh for Class 1 &amp; 2 sites</li> <li>4. Impacts following 'back to normal' consumption on AQ and associated processes</li> </ol>	All Customers	Mar-20	End of COVID-19 Lockdown	Medium	Medium	High	Green	<p>Plans in place within Xoserve to manage requests for approved Mods and monitoring of live COVID-19 Mods.</p> <p>See agenda item 2.</p>

# AQ Update

## Health – RAG

## Return to Green Plan

Overall Status	Previous	Current	
			Continue to prioritise AQ defects, number of defects has reduced however, 10 open defects requiring fix.
Defects	Previous	Current	
			Total of 10 open defects impacting AQ, although number of MPRNs impacted remains low ,
Financial Adjustments	Previous	Current	
			Financial adjustments will be released end of May 2021. Total financial value across all customers is less than £700 (credit to Shippers).
Process Improvements	Previous	Current	
			Change Requests raised for remaining technical & business process improvements identified.

## Executive Summary

## Key Progress & Milestones (Last Month: March)

### Key Updates:

- One defect raised in April, identified internally.
- Expected to deploy fixes for 5 defects by end of May
- Handover to operational team in progress but support will continue by Issue Management team
- Five defects awaiting data correction and/or assurance on data corrections all relate to Prime and Sub sites.

- Corrected FYAQ for 126k meter points for 1<sup>st</sup> April 2021.
- Completed annual activities relating to new FYAQ effective 1<sup>st</sup> April.

## Upcoming Activities & Milestones (Next Month: May)

### Risks/Issues:

- Resource availability for AQ assurance activities is limited due to November 21 release.
- Prime and Sub data correction is complex and requires specialised knowledge & resource to carry out the data corrections and assurance.

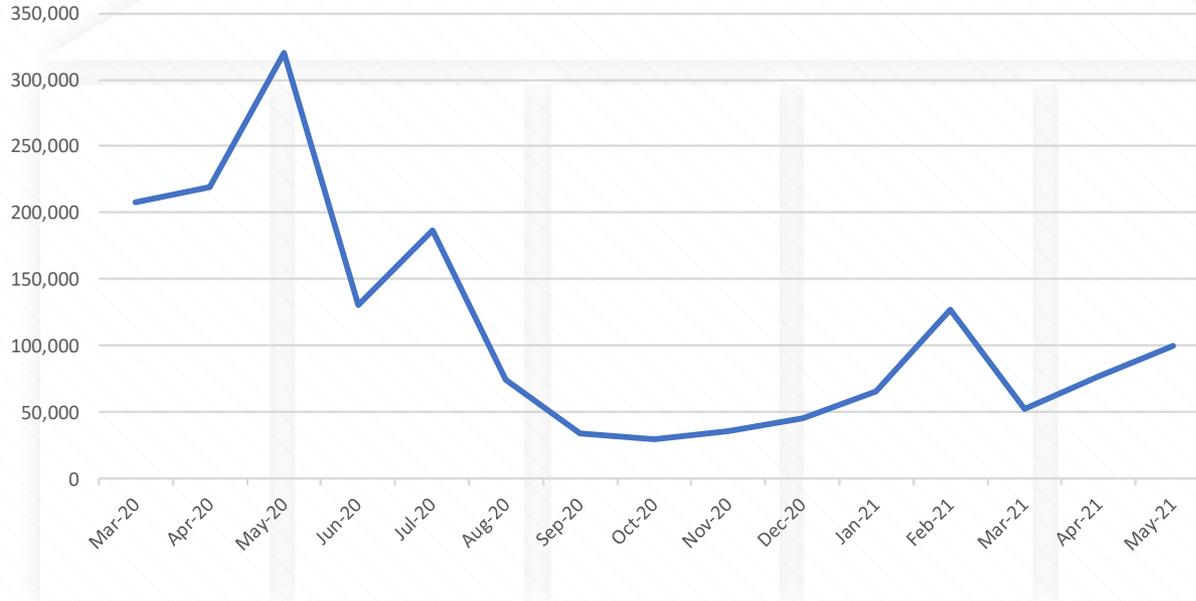
- Financial adjustments will be issued end of May
- Expected to deploy fix for 5 defects

# Amendment Invoice Update

Health – RAG			
Overall Status	Previous	Current	Defects have decreased however 2 missed SLA & exceptions increased during April.
Plan	Previous	Current	Plan in place to clear defect backlog by 25 <sup>th</sup> July 2021.
Exceptions	Previous	Current	Number of exceptions have increased to 99,337. Target to reduce backlog by dedicated team
Defects	Previous	Current	6 open with 2 missing the April SLA.
Executive Summary		Key Progress & Milestones ( Last Month: March)	
<p><b>Key Updates:</b></p> <ul style="list-style-type: none"> <li>P2 incident pulled resources from BAU processes. Resources now allocated back to Amendment invoice defects &amp; exception backlog.</li> <li>ASP file merge activities ensured the 395 MPRNS with mismatch were included in the relevant customer ASP files.</li> <li>All AML file delivered ahead of payment due date.</li> <li>Exception figure increased to 99,337.</li> </ul> <p><b>Risks/ Issues:</b></p> <ul style="list-style-type: none"> <li>A low number of exceptions continue to miss the 2 month SLA. 99.8% closed within SLA.</li> <li>Defects continue to miss the 2 month SLA. 2 defects missed the April SLA. Details below: -                             <ul style="list-style-type: none"> <li>64295 - Due to the SAP upgrade project, the UAT testing of this defect had been delayed, however, is now awaiting UAT Execution.</li> <li>64367 – Due to the SAP upgrade project, the UAT testing of this defect had been delayed, however, UAT Testing has now been completed and is in assurance with potential deployment for 21/05/21.</li> </ul> </li> </ul>		<ul style="list-style-type: none"> <li>ASP Mismatch file merge activities continue to ensure customers receive full supporting information for their LSP sites on invoice issue date.</li> <li>All supporting information (AML) files delivered to customers ahead of SLA.</li> </ul>	
		Upcoming Activities & Milestones (Next Month: May)	
		<ul style="list-style-type: none"> <li>RTG Plan for defects - dedicated team in place to clear the backlog by 25<sup>th</sup> July 2021.</li> </ul>	

# Amendment Invoice Dashboard – Outstanding Exceptions

Number of Exceptions Outstanding



# Customer Issue Register

- The Customer Issue Register is published on Xoserve.com website and updated weekly, link below;  
<https://www.xoserve.com/services/issue-management/>
- AQ Issue Register published on Xoserve.com  
<https://www.xoserve.com/services/issue-management/annual-quantity-aq/>
- Unexpected outages, Gemini allocation, UIG issues or any system performance issues will be published on Xoserve.com, under the below link;  
<https://www.xoserve.com/notifications/>

Resolution Status Key:	
	No approved resolution plan or the approved resolution plan is not on track and no mitigations in place..
	Plan to resolve is not on track but mitigations in place or the full scale of the issue is not clear.
	Issue identified, analysis complete, plan in place and on target for completion.



## **7. CMS Rebuild Update**

May Updates

Jo Williams

# CMS Rebuild - Progress to date

## Summary of progress to date

- Of the five options provided, we have now shortlisted two options
- With the remaining options, we are seeking additional clarifications and working with suppliers to obtain these
- Additional activities are continuing on certain processes such as the Must Reads, ToG and GSR, which the team are targeting to communicate these to the wider audience at the end of May
- We are conscious that we were due to attend CoMC in May to provide the preferred solution, however we are currently undertaking additional due diligence to ensure the chosen solution meets all requirements and can adapt for future changes
- Following a session held with a customer rep, it has clarified that there is not duplication with the SDEP tool and the cross communication function requirement. Therefore the cross communication functionality remains in scope and the focus group shall continue to refine the requirements

## Next Steps

- Identify the preferred solution and present to CoMC
- Approval of processes to remain in scope of CMS
- Cross Communication workshop to be scheduled for the focus group
- Finalising the Must Reads, ToG and GSR high level requirements

## Key Milestones

## Due

Capture Exit

30/06/2021



## **8. Population / Degradation of MAP Id**

For information

# Background

- As part of June-2020 Major Release the CDSP carried out the mass population of MAP Id into UK Link (via XRN4780-B), completed mid December-2020
- The MAP Id enduring solution (XRN4780-C), looking at the ongoing maintenance of MAP Id, is planned for implementation in line with November-2021 Major Release
- XRN5188 was raised to look into carrying additional refresh of MAP Id within UK Link

# XRN4780-B Load Stats

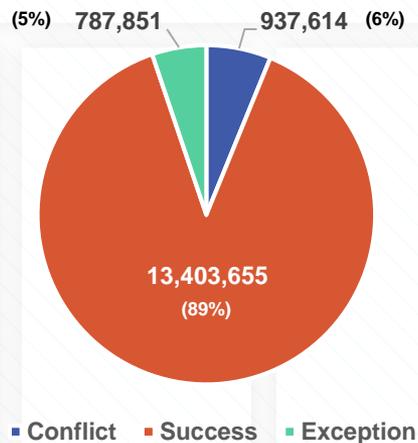
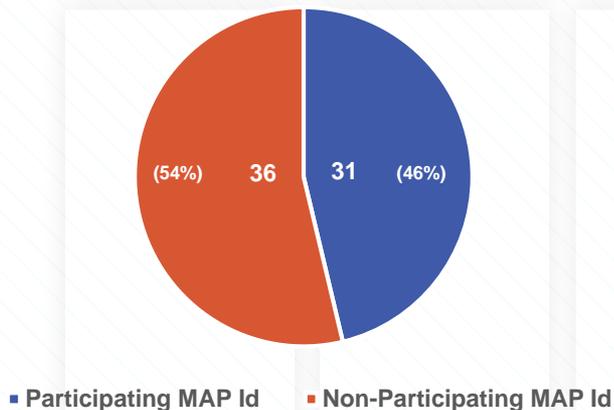
Total MAP Entities: **20**

Total MAP Ids: **31**

Total Provided  
MAP records: **15,129,120**

Participating MAP Ids

Record Outcomes



Total MAP records accepted: **13,403,655**

Total records populated in UK Link: **16,949,546**

Total Live Assets assigned MAP Id in UK Link: **12,992,224**

# Degradation Overview

- Live Assets with MAP Id

20th December 2020: **12,992,224**

*Difference = -88,995*

*Days = 74*

*Avg per day = -1,203*

4<sup>th</sup> March 2021: **12,903,229**

*Difference = -32,387*

*Days = 21*

*Avg per day = -1,542*

25<sup>th</sup> March 2021: **12,870,842**

- Overview:

*Difference = -121,382*

*Days = 95*

*Avg per day = -1,278*

- New Meter Installs (02/12 - 07/05)

**664,059** Meters

**627,481** No-MAP Id (94.49%)

**36,578** MAP Id (5.51%)\*

*\*Includes MAP Id rollovers from UPD processing*

# DSG Discussion

- It's encouraged if MAP Id is made available, to pass this onto the CDSP
- MAP entities are encouraged to participate in XRN5188 (Interim loads of MAP Id) proposed MiR10



## **Annex – For Information**



## **9. DSC Change Management Committee Update**

eChMC 5<sup>th</sup> May Meeting  
ChMC 12<sup>th</sup> May Meeting

# New Change Proposals

Xoserve Ref No.	Change title	Next steps	Service area
5341	UNC745 - Mandatory Setting of Auction Bid Parameters	Approved into Capture	Service Area 14: Gemini Services
5352	Development of the REC Performance Assurance reporting	Approved into Capture	TBC once solution options known
5362	Amendments to Service Description Table V17	For Information only	N/A
5251	Gemini Exit Zone Change	Approved into Capture	Service Area 14: Gemini Services

There has been a decision by REC that the Gas industry will need to align the Major releases to Electricity and SPAA. A new change (no XRN assigned), to be presented in June, has been raised to complete an impact assessment on moving the implementation day and completing 3 major releases a year.

# Solution Review Outcomes

Xoserve Ref No.	Change title	Next steps
5188	Interim Data Loads of MAP Id into UK Link	Approved into delivery (proposed for MiR10 & MiR11)
5309	FSG - Automating the FSR 'Standard Liability' Process	Approved into delivery (proposed for MiR10)

## Detailed Design Outcomes

Xoserve Ref No.	Change title	Voting Outcome
4780c	Inclusion of Meter Asset Provider Identity (MAP Id) in the UK Link system (CSS Consequential Change)	Design Approved (5 <sup>th</sup> May)
4941	Auto updates to meter read frequency (MOD0692)	Design Approved (5 <sup>th</sup> May)
5091	Deferral of creation of Class change reads at transfer of ownership	Design Approved (5 <sup>th</sup> May)
5180	Inner Tolerance Validation for replacement reads and read insertions	Design Approved (5 <sup>th</sup> May)
5218	Mod 0710 - CDSP Provision of the Class 1 Service	Design Approved (12 <sup>th</sup> May)
4922	CSSC Shipper BRD	Design Approved (12 <sup>th</sup> May)

# Finance – Key Messages

## **XRN 5321 - PAC ring-fenced budget reappropriation**

It has been noted that NTS does not have representation at PAC. Xoserve proposed to reappropriate NTS % so that the other 3 constituencies pick up an equal 0.7% share of these costs for XRN 5321. This was deferred to June to see if the costs could be weighted differently / more proportionately across constituency size.

## **Change Documents**

### **Change Completion Reports Approved:**

- XRN5038 Convert Class 2, 3 or 4 meter points to Class 1 when [G2.3.15] criteria are met (MOD 0691)
- XRN5294 Minor Release Drop 9

# Project Updates – Key Messages

## November 21

- ChMC agreed to proceed with a November 21 release and to include an impact assessment against CSS
- XRN4941 has major code impacts to CSSC. An alternative scope can be delivered within the CSSC timelines and will deliver the requirements of the MOD with no impact to the CSSC design
- XRN5091 has major design impacts to CSSC. Alternative Solutions were reviewed but none would mitigate the main customer impacts of this change
- ChMC approved the reduced scope of XRN4941 and the descoping of XRN5091 and the associated BER

## Minor Release Drop 10 – Scope approved for the following changes

- XRN5309 FSG: Automating the FSR Process
- XRN5188 Interim Data Loads of MAP ID into UK Link
- XRN5246 Confirmation File Processing Capacity Improvement



## 10. DSG Defect Summary

# Defect Summary Stats

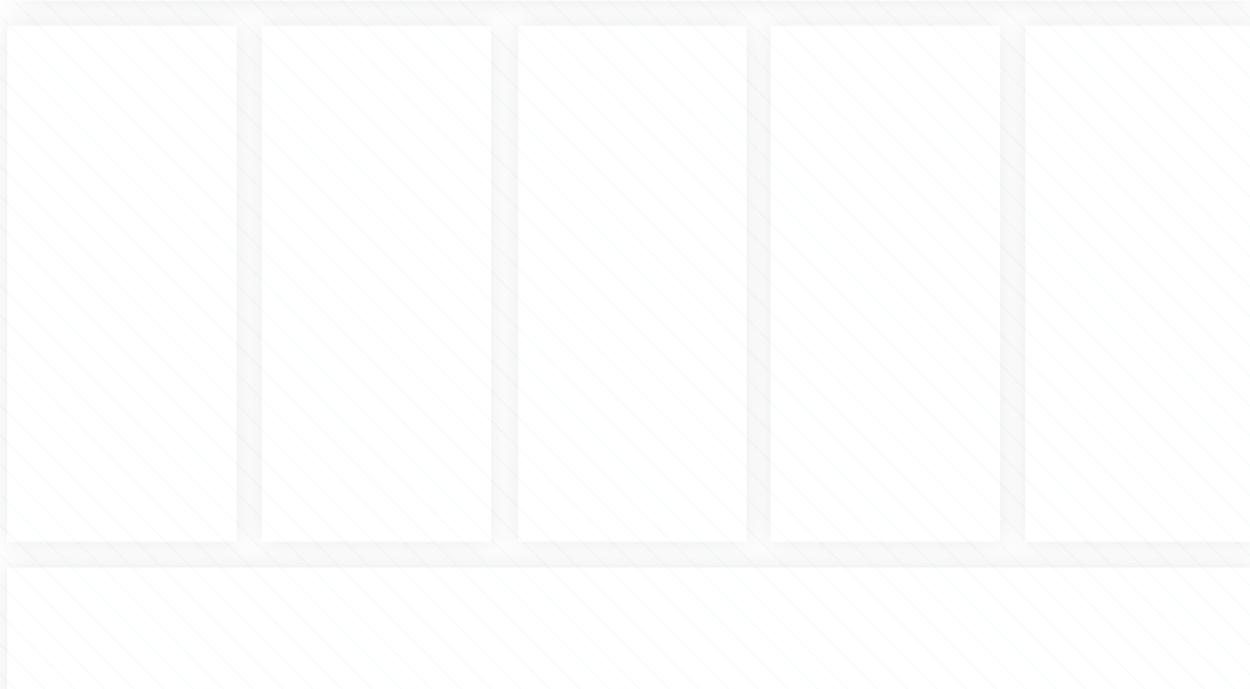
Stats as per RTC extract taken on Tuesday 13<sup>th</sup> May 2021 at 10am

## Defect Landscape (Open/Closed vrs PGL/New)

	PGL Defects						Newly Discovered Defects						GRAND RELEASE TOTALS	
	D1	D2	D3	D4	D5	TOTAL	D1	D2	D3	D4	D5	Not Set		TOTAL
Urgent Fix (D1/D2)	0	0	0	0	0	0	0	0	0	0	0	0	0	0
r6.21	0	0	0	0	0	0	0	0	0	1	0	0	1	1
On Hold	0	0	0	0	0	0	0	0	0	4	1	0	5	5
Requires CR	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Release Planning	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Future Release Dependent	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Currently Unallocated	0	0	0	0	0	0	0	0	7	43	1	1	52	52
<b>TOTAL OPEN</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>48</b>	<b>2</b>	<b>1</b>	<b>58</b>	<b>58</b>
Resolved	0	7	34	81	16	138	9	227	594	589	24	14	1457	1595
Fix Deployed - Pending Data Correction	0	0	0	0	0	0	0	0	0	9	0	0	9	9
<b>TOTAL CLOSED</b>	<b>0</b>	<b>7</b>	<b>34</b>	<b>81</b>	<b>16</b>	<b>138</b>	<b>9</b>	<b>227</b>	<b>594</b>	<b>598</b>	<b>24</b>	<b>14</b>	<b>1466</b>	<b>1604</b>
<b>GRAND TOTAL</b>	<b>0</b>	<b>7</b>	<b>34</b>	<b>81</b>	<b>16</b>	<b>138</b>	<b>9</b>	<b>227</b>	<b>601</b>	<b>646</b>	<b>26</b>	<b>15</b>	<b>1524</b>	<b>1662</b>

# R6.21

No fixes were deployed to production on the 16th April 2021 (Inclusive of Amendment Invoice Impacting Defects).



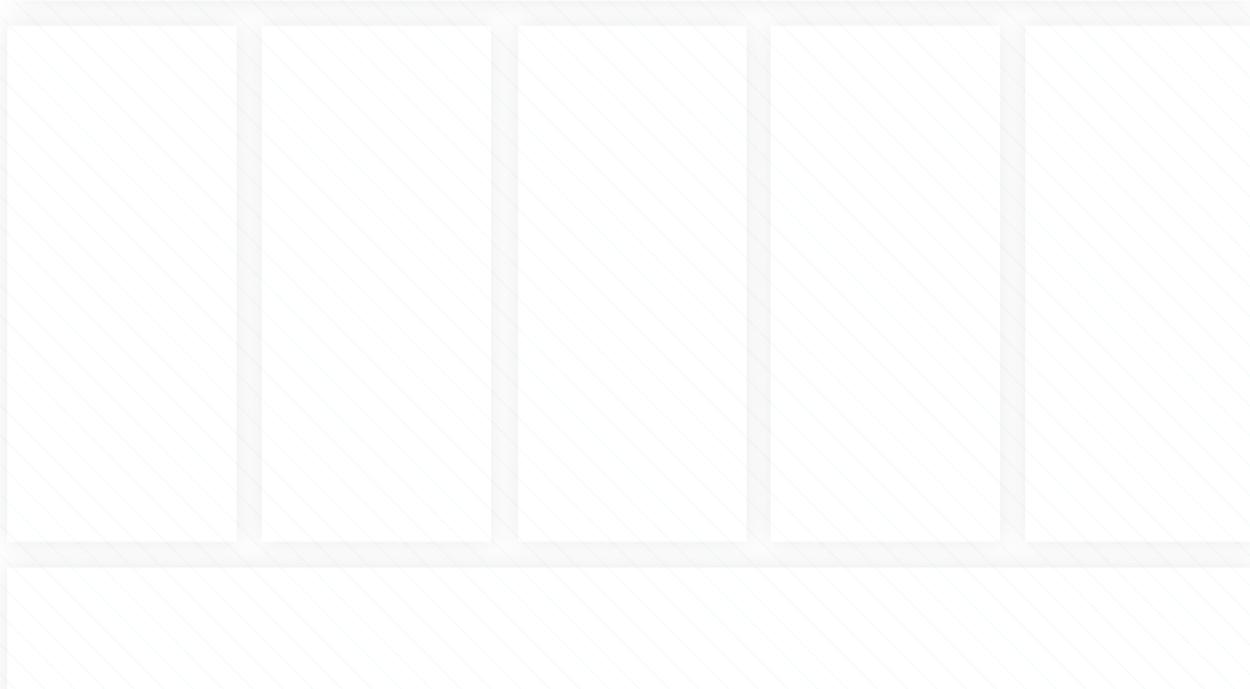
# R6.22

The below fixe was deployed to production on the 23<sup>rd</sup> April 2021 (Inclusive of Amendment Invoice Impacting Defects).

Closed Defects (Including Amendment Invoice Impacting) (R6.22 = 23rd April 2021)					
Defect ID (RTC)	Status	Description	Release	Deployed / Closed on:	Amendment Invoice Impacting
63726	Resolved	(Medium Priority) - Issue with the Class 3 Prime Process; where the subsequent Actual Read has not considered the Shipper Transfer as the last Read Date	R6.22	23/04/2021	Yes

# R6.22

No fixes were deployed to production on the 30th April 2021 (Inclusive of Amendment Invoice Impacting Defects).



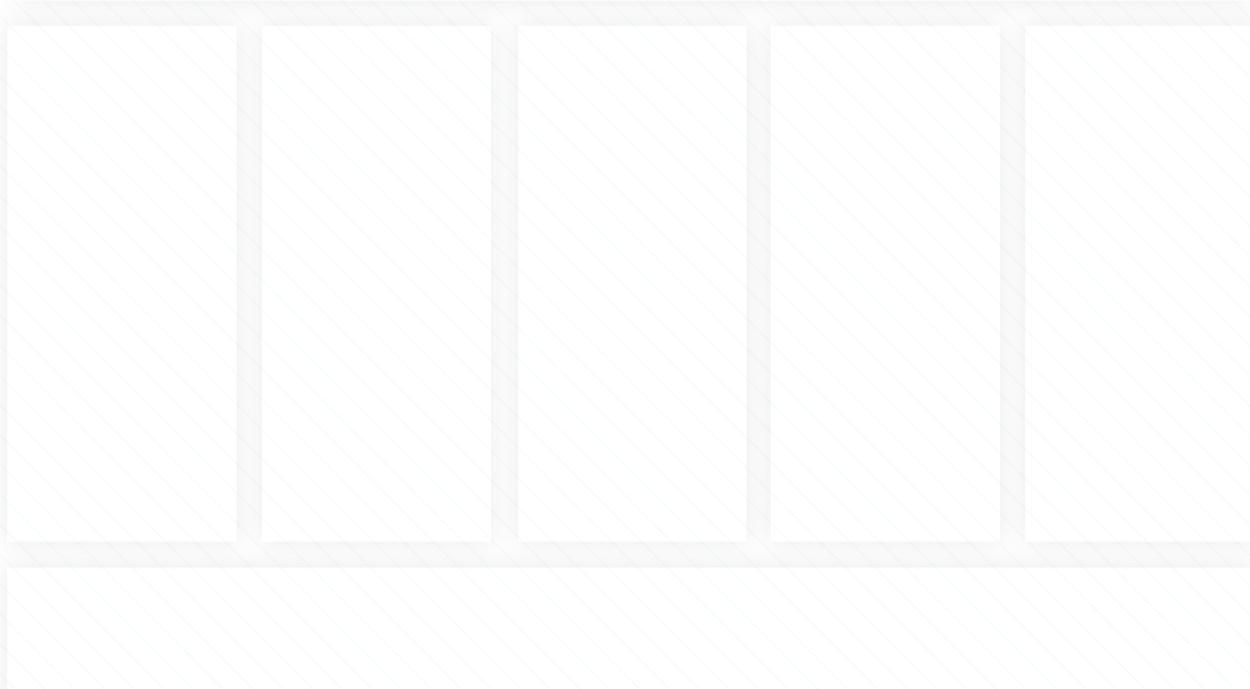
# R6.23

Below fixes were deployed to production on the 7th May 2021 (Inclusive of Amendment Invoice Impacting Defects).

Closed Defects (Including Amendment Invoice Impacting) (R6.23 =7th May 2021)					
Defect ID (RTC)	Status		Release	Deployed / Closed on:	Amendment Invoice Impacting
64839	Resolved	(High Priority) Two actuals read for the same date are getting accepted for class 4 Meter where a convertor is fitted, 1 read should be rejected with rejection code MRE01016.	R6.23	07/05/2021	Yes
64670	Resolved	(High Priority) - Credit interest Invoice were not created after job run as the bill period during interest change calculation was incorrectly derived due to year change	R6.23	07/05/2021	No
64354	Resolved	(High Priority) RGMA: AMR removal read is not loaded in EL31 screen. It has both external and internal impact as it is impacting Check to check rec and impacting AQ.	R6.23	07/05/2021	No
64249	Resolved	(Medium Priority) The DES Meter reads screen displays 40 reads of an MPRN as per the functionality; The recent reads of an MPRN updated in the BW System are not immediately visible in DES, however the DES screen should include the recent reads in the reads search tab	R6.23	07/05/2021	No

# Urgent Fixes

**There were no Defects deployed as Urgent (D1/D2) Fixes since the last slides were issued.**



# Amendment Invoice Impacting Defects - Open

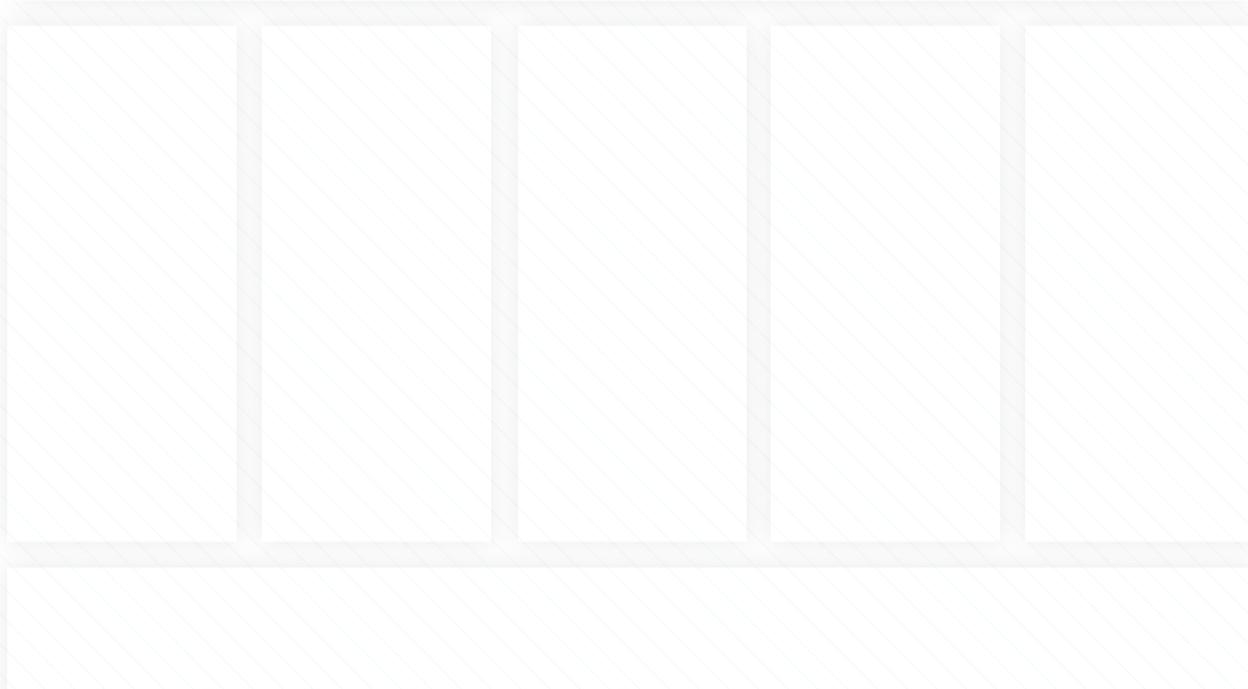
Open Amendment Invoice Impacting Defects			
Defect ID	Status	Primary Business Process	Description
65220	Assigned	READS - Reconciliation Process	(Priority High) Rec not happening correctly for class 3 prime site net-off volume and energy is not getting updated & Replacement for OPNT should update correct vol and energy
64731	DRS In Progress	RGMA - Asset Updates	(High Priority) SAP - RGMA: Transfer reads created incorrectly as non-opening read instead of opening & closing read. Rec and billing impact for Class 4 sites.
64715	UAT Assurance	RGMA - READS - Read upload (NDM)	Defect linked to 64157 (High Priority) Incorrect volume calculation for class 3 sites with meter-convertor when RGMA activity is received between D+6 to D+10 where D is the transfer date
64367	UAT Assurance	RGMA - READS - Read upload (NDM)	(Linked with 64295) (High Priority) - RGMA - Class 3, for RGMA report or update read date read type in UBR table is incorrect
64295	DRS Completed	READS - Read upload (NDM)	(Linked with 64367) (Medium Priority) RGMA exchange activity on shipper transfer date for class 3 sites is not creating actual opening read('O' read) in ZDT_UBR_RECORDS table to send URN response to shippers
64250	UAT Execution	INV - Pass through invoices & general invoicing	(High Priority) Issue with the DM bill order creation job, where bill orders are being created when the PCA Values are not loaded for DM Sites; however, should not create billing documents for the meters where we can't find any PCA process raised for these sites
63690	DRS Completed	READS - Read upload (DM)	(Medium priority) - Issue with the Class change re-estimation; whenever the previous Class is either Class 3 or 4, and the Read is received in the Class 2 period, the Class change estimated Read on the Class 2 start date does not get updated



## **11. Portfolio Delivery**

# 11. Portfolio Delivery

- 11a. Portfolio Delivery Overview POAP




# 11a. Portfolio Delivery Overview POAP

- The POAP is available [here](#).

