

## **Q&A from Focus Group 6 – 20 May 2024**

### **API (Application Programming Interface) related**

1. This week besides the credentials will there be API specification sent out?
  - a. A draft API Specification document will also be issued to Market Trials participants.
2. Is the API available for testing between 12th July and 5th August?
  - a. The test environment will be accessible, however the support maybe limited during this period as it is not part of the planned Market Trials phase.
3. We currently use the REST API and have sets of credentials relating to system accounts rather than individual people. Will these system accounts need to be enrolled in order to receive credentials for API Market trials.
  - a. You will be provided with new API credentials – these will be in a similar format to the credentials you are currently using for REST API. The credentials you are currently using will become obsolete once you have starting using the new REST API instance.
4. Are the credential emails being submitted different to the ones where an example was shown on the last focus group and testing of log in details?
  - a. Yes - API credentials will consist of Client ID, Client Secret, Subscription ID, and resource - these will be used to get a JWT needed to access each of the new APIs. The credentials that were demonstrated previously were for the online screens rather than API access (online screens use individuals email address and password). All online Gemini Accounts users should have received their details now. If the User for Market Trials does not have an online account, then those account invites are yet to be issued. If you have a user who hasn't received their online account details, please email [geminiengagement@correla.com](mailto:geminiengagement@correla.com) with the details.
5. I have enrolled for API testing will credentials shared with myself or LSO?
  - a. API credentials are being shared with lead contacts for each organisation - you can reach out to the project mailbox if you need more details.
6. Regarding use of APIs could you please advise if you anticipate any development being necessary to use existing API accounts in Sustain Plus?
  - a. As we mentioned on the API slide - yes, there will be new credentials, new URL and you will need to use JWT for authentication - however once connected and authenticated the actual API schema will be the same and you can choose between using XML or JSON based schema.

### **Market Trials Related**

7. Will the test environment will be the same data as the production environment?
  - a. It will be historic production data.

## General

8. Will the Xoserve router and dedicated line setup related to Gemini be removed as part of the implementation or that will still be needed for some scenarios?
  - a. The IX equipment removal is not in the scope of the Sustain Project and the use of FTP file transfers will still require this until shippers move to Cloud IX. Once a customer has moved to CloudIX and is also using the new internet connectivity for Gemini then the IX equipment and network router will no longer be required and the CloudIX project team will assist in the decommission of this.
9. When will information on the LMS be available for users not participating in market trials?
  - a. The release date has not been confirmed; however, it is expected to be prior to Market Trials Business processes/screens starting.
10. On security, have you been certified to ISO270001 and has the new platform and security controls been impact assessed against this or other standards?
  - a. Yes, as confirmed on the call we are certified to ISO27001, and Gemini is included in the accreditation process.
11. We need to perform a Penetration Test - does the project have an environment to support that?
  - a. If you need perform a Penetration Test, please contact [geminiengagement@correla.com](mailto:geminiengagement@correla.com) with your specific requirement – The new Gemini platform will be hosted in Azure and primarily use PaaS services so there will be some limitations in what support can be provided for an external Pen test.
12. As the IX API is no longer available, will the new API have change password and logout functionality as well? Additionally, if there is no logout, will the logout automatically take place when the token expires?
  - a. The logout functionality for the new API solution will be based on token expiry rather than a specific logout API.

The password (or client secret as it will become) will have a 12-month expiry period - there is no password reset API currently planned. There will be a helpdesk managed process to reset this when requested or when the existing secret is close to expiry - we are looking at an automated and/or self service option to support this longer term as well.