

Dear Customer,

I'm writing to let you know that as part of the issues analysis work of the Unidentified Gas (UG) Task Force; we have just published the first version of the Issues Tracker which is available [here](#).

The purpose of the document is to share the framework we are using to help us quantify and prioritise all the issues potentially contributing to UG. We will keep this updated as we identify recommendations to the industry and suitable action plans (both BAU and task force specific). As a live document, this represents our early thinking and we will continue to evolve this to include additional information and actions as the investigations continue.

We intend to publish updates to the tracker on a weekly basis and will notify this distribution list of any major updates. If you have any questions or feedback please contact [us](#).

Kind regards,

Ranjit

Ranjit Patel – **Chief Customer Officer**