



Xoserve IX Refresh

Customer Update

30/10/2018

IX Refresh Update

Welcome to the October update for the IX Refresh Project. As expected with a project of this nature we continue to engage and take advice from our security team to ensure we are keeping up with the current industry and wider security landscapes.

As a result we have decided that we are at the right stage before the rollout to undertake additional penetration testing to ensure the delivered solution adheres to industry best practice for security and data protection.

This testing will take priority over the Proof of Concept (PoC) and the pilot site which have been moved to January.

Taking the additional testing and the change freezes over December and early January into account, we expect the timelines for physical server and router installations to be impacted by up to eight weeks.

We will continue to provide regular communication throughout this period

If you require anything further please contact box.xoserve.IXEnquiries@xoserve.com

October Milestones Achieved

- Phase One and Phase Two customer's work packages raised with Gamma
- Phase Three and Four customers details provided to Gamma (work packages in preparation)
- 30 sites have had phone lines installed
- 24 customers received appointments for phone line installations
- 31 customers contacted for outstanding site surveys. 19 are now remaining
- Engagement with security experts regarding penetration testing

IX Refresh Update

Three Month Timeline

November

- Customers to be contacted for outstanding surveys
- Penetration testers to be engaged to establish testing scope
- Phone line installations to continue

December

- Penetration testing to be completed
- Phone line installations to continue

January

- Proof of Concept (PoC) will be tested at our supplier's data centre
- Pilot - IX solution will then be installed at the pilot site
- Phone line installations to continue

You will be contacted by Gamma before either your Network survey or phone line installation takes place (dependant on the complexity and IX option required).

Timeline

